



UK Networks & Security

An Overview

Dr Andrew Powell, ENISA Workshops on
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Objectives

- The structure of your public communication networks
- The threat landscape these networks face
- The key players in Network Information Security that you have identified as crucial for your national response plan
- Cooperation initiatives with these key players and how you get them involved
- The layout of your response plans to prepare your country for cyber attacks and threats
- An example where these plans were put to a test

UK Communications Networks: A Market View

- Highly diverse, competitive market
- Many different operators in the voice and data markets
- BT and Cable & Wireless are the largest providers in terms of overall market share for fixed line communications, but ...
- Data and voice services unbundled to promote equality of access to customers for all operators

UK Communications Networks: Technological View

- Networks are in transition between separate voice and data networks to unified networks using Internet protocols
- Backbone networks are optical fibre with end to end fibre for many businesses and cable customers but with a lot of access networks still being copper for voice and broadband
- Synchronous Digital Hierarchy (SDH) is still the dominant optical transmission technology using Time Division Multiplexing (TDM)

UK Communications Networks: Technological View (II)

- Asynchronous Transfer Mode (ATM) and Frame Relay are still in widespread use over SDH, but ...
- IP based networks are starting to run over Wave Division Multiplexing (WDM) networks that use Ethernet (or Provider Backbone Bridging Traffic Engineering, PBB-TE) to provide the data link layer
- SDH may be incorporated for network resilience
- Multi Protocol Label Switching (MPLS) using IP routing to establish the switches is common in data networks

UK Communications Networks: Types of Network

- Internet data (and derived voice) networks
- Private business data (and derived voice) circuits
- Broadcast networks
- Telephony networks
 - Fixed
 - Mobile
- Emergency response networks
 - Satellite
 - Radio

UK Communications Networks: Resilience

- No simple network diagram for the UK
- Resilience supported by:
 - A large number of international cable routes
 - Satellite
 - Diversity in technology
 - Diversity in network and service provision
 - Redundancy in architecture by large national operators

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UK Communications Networks: Threat

- Theft of metals and equipment (criminals)
- Denial of service (protestors/criminals)
- Interception (nation states/criminals)
- Traffic degradation/modification (nation states/criminals)
- Iconic sites in the sector (terrorists)

Response: Who does what

- UK separates security from resilience
- Resilience
 - The National Emergency Alerting for Telecommunications (NEAT) scheme run by the operators under the direction of a government/business group, the Electronic Communications Resilience and Response Group (EC-RRG)
- Security
 - GovCERTUK for UK government networks
 - CSIRTUK for co-ordinating incidents affecting private sector organisations
 - Incidence response teams from individual operators
 - UK police for crime reports and criminal investigation and the Serious and Organised Crime Agency (SOCA) eCrime directorate
 - There is strong engagement with international partners in Europe (European Government CSIRTs group (EGC) and the TERENA's Task Force for CSIRTs (TF-CSIRT))

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Engagement with Responders

- Emphasis on government/business partnership
 - EC-RRG for resilience
 - UK Network Security Information Exchange (NSIE) for security
 - Relationships between CSIRTUK, GovCERT and response teams from individual operators
- Preparation and response to national crises supported by the Civil Contingencies Act 2004
- No regulatory/statutory framework for security (unless a crime has been committed), but ...
- Work is underway on a minimum security standard for the communications sector based on a subset of ISO27011

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Preparing for Attacks

- There is policy that covers the UK government approach to protecting its national infrastructure
- There is a national information assurance strategy led by the Cabinet Office
- The Centre for the Protection of National Infrastructure (CPNI) has the remit of working with businesses to reduce the vulnerability of the UK's national infrastructure
- CPNI does provide security advice on all aspects of protective security including publications, many of which are available on <http://www.cpni.gov.uk>
- CPNI supports the Business Enterprise and Regulatory Reform department (BERR) in identifying the UK's critical communications infrastructure with operators and providing tailored protective security advice
- Details of mitigation for vulnerabilities are published by CSIRTUK

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Attacks on the UK's Communications Infrastructure

- There has to date not been any attacks on the infrastructure which have caused a national loss of service of any aspect of communications
- Hazards (such as fires) have caused local outages
- Targeted denial of service attacks on data networks are common
- Attacks on data services such as email are common (targeted or otherwise)
- Attacks on communications infrastructure are known, for example:
 - Domain Name System denial of service attacks
 - Border Gateway Protocol (BGP) attacks including hijacking of address space
 - Fraudulently offering services
 - Router compromise for spamming
- CSIRTUK has been the mechanism for dealing with security incidents and the NEAT process is the mechanism for addressing resilience incidents

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