

**GR-Heraklion: good practice guides on incident-reporting mechanisms  
and exercises: resilience of public e-Communications networks**

**2009/S 137-199613**

**CONTRACT AWARD NOTICE**

**Services**

**SECTION I: CONTRACTING AUTHORITY**

**I.1) NAME, ADDRESSES AND CONTACT POINT(S):**

European Network and Information Security Agency, PO Box 1309, Attn: Procurement Officer, GR-710 01 Heraklion. Tel. +30 2810391280. E-mail: [procurement@enisa.europa.eu](mailto:procurement@enisa.europa.eu). Fax +30 2810391410.

**Internet address(es):**

General address of the contracting authority: <http://www.enisa.europa.eu>.

**I.2) TYPE OF THE CONTRACTING AUTHORITY AND MAIN ACTIVITY OR ACTIVITIES:**

European institution/agency or international organisation.

The contracting authority is purchasing on behalf of other contracting authorities: no.

**SECTION II: OBJECT OF THE CONTRACT**

**II.1) DESCRIPTION**

**II.1.1) Title attributed to the contract by the contracting authority:**

Good practice guides on incident-reporting mechanisms and exercises: resilience of public e-communications networks.

**II.1.2) Type of contract and location of works, place of delivery or of performance:**

Services.

Service category: No 08.

Main place of performance: at contractor's own premises.

NUTS code GR431.

**II.1.3) The notice involves:**

**II.1.4) Short description of the contract or purchase(s):**

ENISA requires a study to be conducted to develop good practice guides in the field of resiliency of public e-Communications in Europe.

More specifically in regards to:

- incident-reporting mechanisms,
- exercises.

The study will identify and assess existing practices for both areas as they are defined in this tender. It will cluster them according to their characteristics, perform desktop research of similar activities in non-EU countries, consult with stakeholders and experts on the effectiveness of different alternative mechanisms found, and finally propose a set of currently-used good practices for both incident reporting and exercises.

The study will be conducted through 3 work packages, namely:

- work package 1,
- incident-reporting mechanisms,
- work package 2,
- exercises,

- work package 3,
- project management.

II.1.5) **Common procurement vocabulary (CPV):**

73210000, 79311000.

II.1.6) **Contract covered by the Government Procurement Agreement (GPA):**

No.

II.2) **TOTAL FINAL VALUE OF CONTRACT(S)**

II.2.1) **Total final value of contract(s):**

Value: 107 500 EUR.

**SECTION IV: PROCEDURE**

IV.1) **TYPE OF PROCEDURE**

IV.1.1) **Type of procedure:**

Open.

IV.2) **AWARD CRITERIA**

IV.2.1) **Award criteria:**

The most economically advantageous tender in terms of

1. Qualitative score. Weighting: 70.
2. Financial offer. Weighting: 30.

IV.2.2) **An electronic auction was used:**

No.

IV.3) **ADMINISTRATIVE INFORMATION**

IV.3.1) **File reference number attributed by the Contracting Authority:**

'ENISA P/04/09/TSP'.

IV.3.2) **Previous publication(s) concerning the same contract:**

**Contract notice**

Notice number in OJ: [2009/S 46-065895](#) of 7.3.2009.

**SECTION V: AWARD OF CONTRACT**

CONTRACT NO: ENISA P/04/09/TSP

TITLE: Measuring uptake of ENISA deliverables in the Member States

V.1) **DATE OF CONTRACT AWARD:**

21.5.2009.

V.2) **NUMBER OF OFFERS RECEIVED:**

13.

V.3) **NAME AND ADDRESS OF ECONOMIC OPERATOR TO WHOM THE CONTRACT HAS BEEN AWARDED:**

IDC CEMA, Male Namesti 13, CZ-110 00 Prague. Tel. +420 221423155.

V.4) **INFORMATION ON VALUE OF CONTRACT**

Initial estimated total value of the contract:

Value: 120 000 EUR.

Total final value of the contract:

Value: 107 500 EUR.

Excluding VAT.

V.5) **THE CONTRACT IS LIKELY TO BE SUB-CONTRACTED:**  
No.

**SECTION VI: COMPLEMENTARY INFORMATION**

VI.1) **CONTRACT RELATED TO A PROJECT AND/OR PROGRAMME FINANCED BY COMMUNITY FUNDS:**  
No.

VI.2) **ADDITIONAL INFORMATION:**

VI.3) **PROCEDURES FOR APPEAL:**

VI.3.1) **Body responsible for appeal procedures:**

Court of First Instance of the European Communities, rue du Fort Niedergrünwald, L-2925 . E-mail:  
[CFI.Registry@curia.europa.eu](mailto:CFI.Registry@curia.europa.eu). Tel. +352 4303-1.

**Body responsible for mediation procedures:**

The European Ombudsman, 1 avenue du Président Robert Schuman, BP 403, F-67001 Strasbourg. E-mail:  
[euro-ombudsman@europarl.europa.eu](mailto:euro-ombudsman@europarl.europa.eu). Tel. +33 388172313.

VI.3.2) **Lodging of appeals:**

VI.3.3) **Service from which information about the lodging of appeals may be obtained:**

VI.4) **DATE OF DISPATCH OF THIS NOTICE:**

9.7.2009.