

Data Protection Notice

Cyber Resilience Act's Single Reporting Platform

Your personal data will be processed in accordance with the Regulation (EU) 2018/1725 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data¹.

The legal basis for the processing operation is article 5(1)(a) of Regulation (EU) 2018/1725 on the basis of Regulation (EU) 2024/2847 (Cyber Resilience Act).

The purpose of the processing operation is to make available, maintain and manage day-to-day operations of the single reporting platform pursuant to articles 14 and 16 of Regulation (EU) 2024/2847 (CRA) and facilitate receiving and communicating notifications..

This processing operation relates to Record No 96 - Cyber Resilience Act Single Reporting Platform available under [ENISA's register of data processing activities](#).

The data controller of the processing operation is ENISA, Operations and Situation Awareness Unit, Incidents and Vulnerabilities Services (IVS) and Operational Cooperation Unit.

The data processors for this processing operation are:

- Amazon Web Services offering Simple Email Service of (Amazon SES), under the Cloud II Framework Contract, to which ENISA is party, used for sending automated emails/notifications;
- ENISA contractors' responsible for security assessment and penetration testing of the platform.
- Microsoft Azure offering MS Defender, under the Cloud II Framework Contract, to which ENISA is party used for the SRP platform security protection;
- UniSystems Luxembourg SARL, under a contract with ENISA, responsible for the development and maintenance of the SRP platform;
- WEDOS SARL, under a contract with ENISA, responsible for security protection (DDOS) of the SRP platform;

The following **personal data are processed**:

- Assigned Representatives (AR)
 - EU-Login userID, First and Last name, email address
 - manufacturer details including name, Designated CSIRT, additional information (optional)

¹ Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002
<http://data.europa.eu/eli/reg/2018/1725/oj>

- CSIRT and ENISA users:
 - Identification data related to the Identity and Access Management (IAM) - Red Hat build of KeyCloak including Full name, email account, userID
- Data reported that might contain personal data
- Audit and Security logs including IP, browser user agent, country

Access to your personal data is granted to designated to dedicated ENISA staff members, ENISA contractors' dedicated staff members, designated CSIRTs staff members, in their role as designated coordinator or concerned CSIRTs and CSIRTs through electronic notification end points.

The data may also be available to EU bodies charged with monitoring or inspection tasks in application of EU law (e.g., internal audits, European Anti-fraud Office – OLAF).

Transfers of personal data **outside the EU/EEA is not** foreseen.

Your personal data **is not subject to** automated decision-making

Retention Period

- For ENISA and CSIRT users, personal data are retained for as long as they are formally appointed to collaborate or facilitate collaboration through the SRP or until requested to be removed.
- For assigned representatives having a validated association with a manufacturer, personal data is retained for as long as they are validated or until requested to be removed.
- For assigned representatives having no validated association with manufacturer, personal data is retained for maximum 12 months or earlier upon request.
- Personal data included in the notification will be deducted 10 years after the reporting has been marked as archived by the relevant CSIRT.
- Security and Audit logs that may contain personal data are retained for 12 months.

You have the right of access to your personal data and to relevant information concerning how we use it. You have the right to rectify your personal data. Under certain conditions, you have the right to ask that we delete your personal data or restrict its use. You have the right to object to our processing of your personal data, on grounds relating to your particular situation, at any time. We will consider your request, take a decision and communicate it to you. If you have any queries concerning the processing of your personal data, you may address them to ENISA at [cra-srp-helpdesk \[at\] enisa.europa.eu](mailto:cra-srp-helpdesk@enisa.europa.eu)

You can **contact the ENISA DPO** at [dataprotection \[at\] enisa.europa.eu](mailto:dataprotection@enisa.europa.eu).

You have the right of recourse at any time to the European Data Protection Supervisor at <https://edps.europa.eu>.