

Data Protection Notice

ENISA TRUST SERVICES AND eID FORUM // CA DAY 2026

ENISA Trust Services and eID Forum and the CA-Day are two consecutive events organised by the European Union Agency for Cybersecurity (ENISA) and D-TRUST (a company of the Bundesdruckerei group) together with TÜV Nord Cert respectively, which will take place in hybrid format on the 15th and 16th of September 2026. Both events will be streamed via ENISA's online teleconference platform MS Teams.

Your personal data will be processed in accordance with Regulation (EU) 2018/1725 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data¹ and Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation)².

The joint data controllers of the processing operation are ENISA (Market, Technology and Product Security Unit), D-TRUST and TÜV Nord Cert.

The purpose of this processing operation is to facilitate registration of interested persons to both events, provide access to the conference venue, the teleconference platform, as well as allow communication before the events, the follow up afterwards, including feedback collection, sharing events material among participants and making publicly available recorded sessions from the events (for the speakers and panellists who have provided their consent).

The legal basis for the event processing operation is:

- article 5(1)(a) of Regulation (EU) 2018/1725, on the basis of Regulation (EU) 2019/881 (Cybersecurity Act), especially the provisions establishing the tasks of ENISA;
- new Federal Data Protection Act (Bundesdatenschutzgesetz, BDSG) and article 6(1)(e) of Regulation (EU) 2016/679 and for D-TRUST and TÜV Nord Cert

The legal basis for the recording of presentations and panel discussions and making them publicly available is:

- article 5(1)(d) of Regulation (EU) 2018/1725 for ENISA and
- new Federal Data Protection Act (Bundesdatenschutzgesetz, BDSG) and article 6(1)(a) of Regulation (EU) 2016/679 and for D-TRUST and TÜV Nord Cert

¹ Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002
<http://data.europa.eu/eli/reg/2018/1725/oj>

² Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC
<http://data.europa.eu/eli/reg/2016/679/oj>

ENISA is responsible for facilitating participants' registration for both events through ENISA website, facilitating access of registered participants to ENISA Trust Services Forum and eID Forum venue and the teleconferencing platform for both events, making conference material available online and follow up of the conference with registered participants, including feedback collection.

D-TRUST and TÜV Nord Cert are responsible for managing registrations of the CA-Day 2026 (based on data received from ENISA), facilitating access of registered participants to the CA Day venue, make conference material available online and follow up of the conference with registered participants.

The data processors are:

- **EC DG DIGIT**, under an SLA with ENISA, providing ENISA website hosting services.
- **Unisystems S.A.** and **Eau De Web** providing web development, support and maintenance services under a Framework Contract with ENISA.
- **Cloudflare** providing protection against Denial of Service (DDos) attacks to the ENISA's website. The service has been acquired via the European Commission's SIDE III Framework Contract.
- **Microsoft Ireland** operations Ltd that provides the Microsoft Teams platform via an Interinstitutional Licensing Agreement (ILA) with the European Commission (to which ENISA is also a party).
- **Mentimeter** AB providing audience engagement services through interactive polls for ENISA, under a framework contract with the European Commission (SIDE III) to which ENISA is a party.

The following **personal data are processed**:

- **Contact data**: first name, last name, organisation, position (optional), e-mail address
- **Participation data**: Type of participation to both events (online, physical), dietary requirements (optional)
- **Meeting Content** such as: audio and video, chat, possible shared files etc.
- **Service Generated Data** such as: Call quality data, technical and connection data
- **Technical Support** Data such as: text, sound, video, image files, or software, that are provided to Microsoft by, or on behalf of, ENISA through an engagement with Microsoft to obtain Professional Services or Support.
- **Device Information** such as: IP address, user agent, browser settings, operating system and platform and screen resolution, during participation in Mentimeter polls.

Access to your personal data is granted only to designated ENISA staff, who are involved in the organisation of the event, as well as staff designated by ENISA's partners D-Trust and TÜV Nord Cert as well as aforementioned processors. ENISA staff responsible for the service (e.g., IT system administrators) may have access to personal data such as participant information, meeting information for system operation and maintenance, troubleshooting or investigation of security incidents, Microsoft for delivering the service and MS Teams service processors. Access to the personal data may be provided to EU bodies charged with monitoring or inspection tasks in application of national or EU law (e.g. internal audits, European Anti-fraud Office –OLAF).

Transfers of personal data **outside the EU/EEA is not** foreseen. Data are stored and further processed within Microsoft data centers exclusively in EU under the Microsoft data boundary program. Any transfer of personal data outside the EU/EEA shall be performed in line with the ILA (between the European Commission and Microsoft) and in compliance with Chapter V EUDPR. Microsoft has been certified under the [EU US Data Privacy Framework](#).

Retention Period

Personal data collected upon registration will be kept for 1 month after the events. The **final participants list** (name, surname, organisation, country) will be kept for a maximum period of 5 years after the end of the conferences for auditing purposes. Financial data related to the event will be kept for a maximum period of 7 years after the end of the event for auditing purposes. MS Teams channel data is stored for a period of maximum 2 months and then they are deleted. Service-generated data are stored for up to 180 days from collection. Device information collected from Mentimeter are archived and deleted within 100 days.

You have the right of access to your personal data and to relevant information concerning how we use it. You have the right to rectify your personal data. Under certain conditions, you have the right to ask that we delete your personal data or restrict its use. You have the right to object to our processing of your personal data, on grounds relating to your particular situation, at any time. We will consider your request, take a decision and communicate it to you. If you have any queries concerning the processing of your personal data, you may address them to ENISA at eID@enisa.europa.eu.

You can **contact the ENISA DPO** at dataprotection@enisa.europa.eu, D-TRUST DPO at datenschutz@d-trust.net and TUV Nord DPO at privacy@tuev-nord.de.

You have the right of recourse at any time to the European Data Protection Supervisor at <https://edps.europa.eu>.

Please note that **during the conference there will be photos taken from the speakers and panelists** (subject to their prior consent) and the talks and panel discussions will be recorded (subject also to speakers' and panelists' prior consent). Audio/video will only be activated for the event organisers and the presenters/panellists (video is optional). Participants will only be able to send chat messages and questions to the event organisers and presenters/panellists. The recordings and the photos may be published on the organizers' website or on social media. Attention will be paid to not include any of the participants in the pictures or the recordings. Still, should you appear in any of them and you would like to have it removed, please contact us at eID@enisa.europa.eu and we will do so as soon as possible.