

Record No 73

Mailing List

Record 73 of processing operation “Mailing List”	
Date of last update	12/3/2026
Name and contact details of controller	ENISA, (Relevant unit(s) depending on the mailing list or alert service)
Name and contact details of DPO	dataprotection [at] enisa.europa.eu
Name and contact details of Joint Controller	N/A
Name and contact details of processor	<p>For Mailing lists</p> <ul style="list-style-type: none"> L-Soft: mailing list provider listserv (www.lsoft.com), based in Sweden under a specific contract with ENISA. <p>For ENISA Alert Service</p> <ul style="list-style-type: none"> EC DG DIGIT, under an SLA with ENISA, providing hosting services. Unisystems S.A. (https://www.unisystems.com) and Eau De Web (https://eaudeweb.ro) providing web development, support and maintenance services under a Framework Contract with ENISA.
Purpose of the processing	<p>The purpose of the processing is to:</p> <ul style="list-style-type: none"> facilitate communication with appointed members of formally established groups and communities, such as Ad Hoc Working Groups, SCCG etc facilitate communication on new ENISA activities, studies, events etc with interested stakeholders following their expression of interest (opt-in) to receive such notifications from ENISA on specific topics, areas etc
Description of data subjects	<ul style="list-style-type: none"> Appointed members to formally established groups Interested stakeholders ENISA staff members
Description of data categories	The personal data to be processed are: email address, first name, last name, subscription date and subscription preferences (e.g. selected topics or areas of interest).
Time limits (for the erasure of data)	For appointed members of formally established groups and communities, the retention period is equal to period that the

	<p>group is established for or the duration of the individual's appointed as a member of the group.</p> <p>For interested stakeholders following their expression of interest (opt-in), the retention period is equal to period that the mailing list is established or their request to be removed from the group.</p>
Data recipients	<p>ENISA staff members responsible for managing each mailing list or alert service and designated staff of the ENISA processors to the extent that this data is necessary for the processors' scope of operations. For content communicated in each mailing list, all list participants can receive this content. The data may also be available to EU bodies charged with monitoring or inspection tasks in application of EU law (e.g. internal audits, European Anti-fraud Office – OLAF).</p>
Transfers to third countries	<p>No transfer outside EU/EEA is foreseen</p>
Security measures - General description	<p>General security policy and technical/organisational measures applicable to ENISA's internal IT systems and external platforms.</p>
Privacy statement	<p>Available to the members of mailing lists or the alert service.</p>