



RECORD NO: 88

# NATIONAL CYBERSECURITY ASSESSMENT FRAMEWORK (NCAF) TOOL

## Record 88 of processing operation “National Cybersecurity Assessment Framework (NCAF) Tool”

Date of last update	01/0/25
Name and contact details of controller	ENISA, Policy Monitoring & Analyses Unit (PMA), <a href="mailto:pma@enisa.europa.eu">pma@enisa.europa.eu</a> with the support of Operational Cooperation Unit, OCUTools <a href="mailto:enisa.europa.eu">enisa.europa.eu</a> .
Name and contact details of DPO	<a href="mailto:dataprotection@enisa.europa.eu">dataprotection@enisa.europa.eu</a>
Name and contact details of Joint Controller	N/A
Name and contact details of processor	<ul style="list-style-type: none"><li>• <b>Microsoft Azure</b> providing cloud hosting services under a framework contract with the European Commission (Cloud II) to which ENISA is party.</li><li>• <b>Bilbomatica S.A</b> (<a href="https://www.bilbomatica.es/">https://www.bilbomatica.es/</a>) and its subcontractor Syslab GmbH (<a href="https://www.syslab.com">https://www.syslab.com</a>) providing web development and web hosting maintenance services under a contract with ENISA.</li><li>• <b>Office Line S.A</b> (<a href="https://officeline.gr/">https://officeline.gr/</a>) providing cloud engineering service under a specific contract with COSMOTE S.A with which ENISA has a framework contract.</li></ul>
Purpose of the processing	NCAF is an online tool to support EU MS to assess their cybersecurity capabilities based on the objectives set in the National Cybersecurity Strategies and also utilized as a basis for peer reviews.
Description of data subjects	Appointed WS9 members of the NIS CG group from various EU Member States who wish complete the survey questions using the tool.
Description of data categories	<ul style="list-style-type: none"><li>• During account creation: Name, Email, Country, Position, Official Representative of the country.</li><li>• Consent to share assessment data with ENISA (optional).</li><li>• Data related to Cookies are in accordance to ENISA Cookies policy.</li></ul>
Time limits (for the erasure of data)	User data, including survey responses, are retained for as long as the user actively uses the tool or until they request deletion. This allows users to revisit and update their progress over time.
Data recipients	Designated ENISA staff involved in WS9 and NCAF tool support and ENISA contractors supporting the tool maintenance. The data may also be available to EU bodies charged with monitoring or inspection tasks in application of EU law (e.g. internal audits, European Anti-fraud Office – OLAF).
Transfers to third countries	No transfers outside EU/EEA are foreseen.



Security measures - General description	General security policy and technical/organisational measures for ENISA's internal IT systems and ENISA's website.
Data Protection Notice	Available to all users of the tool.

