

RECORD NO: 87

SME MATURITY TOOL

Record 87 of processing operation “SME Maturity Tool”

Date of last update	01/0/25
Name and contact details of controller	ENISA, Resilience of Critical Sectors Unit (ROCS), rcs [at] enisa.europa.eu with the support of Operational Cooperation Unit, OCUTools [at] enisa.europa.eu.
Name and contact details of DPO	dataprotection [at] enisa.europa.eu
Name and contact details of Joint Controller	N/A
Name and contact details of processor	<ul style="list-style-type: none"> • Microsoft Azure providing cloud hosting services under a framework contract with the European Commission (Cloud II) to which ENISA is party. • Bilbomatica S.A (https://www.bilbomatica.es/) and its subcontractor Syslab GmbH (https://www.syslab.com) providing web development and web hosting maintenance services under a contract with ENISA. • Office Line S.A (https://officeline.gr/) providing cloud engineering service under a specific contract with COSMOTE S.A with which ENISA has a framework contract.
Purpose of the processing	To allow respondents from SMEs to enhance their cybersecurity maturity level and provide them with an adaptive progressive plan to handle cybersecurity risks, benchmark themselves against aggregated and anonymised indicators, save their responses and revisit them to track progress over time.
Description of data subjects	Data subjects are SMEs representatives who wish to assess the maturity of their SME using the tool.
Description of data categories	<ul style="list-style-type: none"> • During account creation: Name, Email, Country, Position, Official Representative of the SME • Consent to share maturity assessment data with ENISA and assignee name in the improvement plan proposed(optional). • Data related to Cookies are in accordance to ENISA Cookies policy.
Time limits (for the erasure of data)	User data, including survey responses, are retained for as long as the user actively uses the tool or until they request deletion. This allows users to revisit and update their progress over time.
Data recipients	Designated ENISA staff involved in SME cybersecurity assessment and tool support and ENISA contractors supporting the tool maintenance. The data may also be available to EU bodies charged with monitoring or inspection tasks in application of EU law (e.g. internal audits, European Anti-fraud Office – OLAF).
Transfers to third countries	No transfers outside EU/EEA are foreseen.
Security measures - General description	General security policy and technical/organisational measures for ENISA's internal IT systems and ENISA's website.





Data Protection Notice

Available to all users of the tool.

