**ANNEX III**

**FINANCIAL OFFER:**

**Web Hosting and (Plone) Web Development services**

|  |  |
| --- | --- |
| **A) Web Hosting** | **Your offer** |
| **Provision of Dedicated Web Hosting Services** *Please provide your lump sum price for the provision of the abovementioned services* ***PER YEAR****.* | €  per year (PH) |
| **Migration of ENISA website and portals to your infrastructure**  *Please provide your one-off lump sum price for the provision of the abovementioned service* | **€**  one-off cost (PM) |
| ***PLEASE NOTE****: The total cost of ‘Web Hosting’ for 4 years plus the ‘one-off migration cost’ cannot total more than €90.000,00* | |
|  |  |
| **B) Provision of web development services:**  *(Please provide an hourly cost per Profile below – you MUST fill in all 6 boxes)* | |
| Project Manager *(PM)* | **€**  Hourly rate (P1) |
| Business Analyst *(BA)* | **€**  Hourly rate (P2) |
| Junior Developer *(JDV)* | **€**  Hourly rate (P3) |
| Senior Developer *(SDV)* | **€**  Hourly rate (P4) |
| Graphical Interface Designer *(GID)* | **€**  Hourly rate (P5) |
| Quality Assurance/Tester/DevOps *(QAT)* | **€**  Hourly rate (P6) |

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| **C) Scenarios**  *(You MUST base your costs on the hourly rates given per profile above)* | **Person Hours**  *(per profile)* | **Overall Cost**  *(per scenario)* |
| **Scenario 1**  The news section of the ENISA website (https://www.enisa.europa.eu/news/ has currently two sections: One landing page where the latest news from all major categories are listed and a second section where all news is accessible using faceted navigation. The two sections need to be merged gracefully, with user a friendly, responsive layout. Other features such as “subscribe to newsletter” and access to the press and media center need to be preserved. | *(PM)* | **€**  (S1) |
| *(BA)* |
| *(JDV)* |
| *(SDV)* |
| *(GID)* |
| *(QAT)* |
| **Scenario 2**  Upgrade the ENISA website and portals (2) to the latest Plone version. | *(PM)* | **€**    (S2) |
| *(BA)* |
| *(JDV)* |
| *(SDV)* |
| *(GID)* |
| *(QAT)* |
| **Scenario 3:**  Development of a visual tool for ENISA’s incident reporting tool  ENISA hosts in one of its portals an incident reporting application. This application hosts various information such as:  • asset affected;  • service affected;  • significance of an incident reported;  • year;  • root cause;  • detailed cause; etc.  The above mentioned information is reported to ENISA from all the EU Member States, using a form, which is part of the application. There is one entry for each incident. ENISA’s requirement is the development of a "visual tool", which will produce a number of graphs (e.g. bars, pie charts, etc.) in order to have a graphical representation of the above mentioned information. However, these graphs should display “anonymised” information, meaning that they shouldn’t be linked with the Member States. For example, we can have a graph with how many incidents caused by natural causes (e.g. earthquake), but this concerns all the MS. There won’t be a graph showing that we had x incidents by natural cause at the y MS. | *(PM)* | **€**  (S3) |
| *(BA)* |
| *(JDV)* |
| *(SDV)* |
| *(GID)* |
| *(QAT)* |
| **Scenario 4** Submission of annual report to ENISA’s Incident Reporting tool  ENISA hosts in one of its portals an incident reporting application, where a type of user is the one called SB (stands for Supervisory Body).  Each Member State can appoint more than one SB.  ENISA as the administrator of the application can add/remove users.  Each Member State has the obligation to report to the European Commission an activity report on an annual basis (starting from 1st January until 31st March).  ENISA’s requirement is to provide SBs with a platform that they can submit this activities’ report (one per each SB).  EC users can access this report and view it or export it but not edit it.  ENISA users can't view/edit/export the report but they have to be informed that this report has been submitted.  Each time this report is accessed a notification e-mail should be sent to the authorised users. | *(PM)* | **€**  (S4) |
| *(BA)* |
| *(JDV)* |
| *(SDV)* |
| *(GID)* |
| *(QAT)* |

*I the tenderer declare that this Financial Offer form has been completed without leaving any box blank.*

**Print name: Signature: Date:**