

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:368672-2013:TEXT:EN:HTML>

**Greece-Heraklion: Travel agency services
2013/S 213-368672**

Contract award notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)

European Union Agency for Network and Information Security
PO Box 1309
For the attention of: Procurement Officer
710 01 Heraklion
GREECE
Telephone: +30 2814409710
E-mail: procurement@enisa.europa.eu
Fax: +30 2810391410

Internet address(es):

General address of the contracting authority: <http://www.enisa.europa.eu>
Electronic access to information: <http://www.enisa.europa.eu/procurement>

I.2) Type of the contracting authority

European institution/agency or international organisation

I.3) Main activity

Other: Network information security.

I.4) Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract

Travel agency services.

II.1.2) Type of contract and location of works, place of delivery or of performance

Services

Service category No 3: Air transport services of passengers and freight, except transport of mail
Main site or location of works, place of delivery or of performance: At contractor's premises.
NUTS code GR431,GR300

II.1.3) Information about a framework agreement or a dynamic purchasing system (DPS)

The notice involves the establishment of a framework agreement

II.1.4) Short description of the contract or purchase(s)

To conclude a framework contract with an experienced travel agency able to provide travel arrangement services for the business trips of the Agency.

The minimum services to be provided are: booking, issuing and delivery of flight/rail/bus/ship tickets; booking of accommodation (hotel rooms); changing or cancelling transport and accommodation reservations; providing assistance in obtaining visas; car rental arrangements, etc.

II.1.5) **Common procurement vocabulary (CPV)**

63500000, 63516000, 55100000

II.1.6) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): no

II.2) **Total final value of contract(s)**

II.2.1) **Total final value of contract(s)**

Value: 1 400 000 EUR

Excluding VAT

Section IV: Procedure

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Open

IV.2) **Award criteria**

IV.2.1) **Award criteria**

IV.2.2) **Information about electronic auction**

An electronic auction has been used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority**

F-ADM-13-T18.

IV.3.2) **Previous publication(s) concerning the same contract**

Contract notice

Notice number in the OJEU: [2013/S 141-244736](#) of 23.7.2013

Section V: Award of contract

Contract No: F-ADM-13-C18

V.1) **Date of contract award decision:**

24.9.2013

V.2) **Information about offers**

Number of offers received: 9

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**

Seneca Consulting Marketing & Promotion SpA

via Antonio Gramsci 72

66016 Guardiagrele CH

ITALY

V.4) **Information on value of contract**

Total final value of the contract:

Value: 1 400 000 EUR

Excluding VAT

V.5) **Information about subcontracting**

The contract is likely to be sub-contracted: no

Section VI: Complementary information

VI.1) Information about European Union funds

The contract is related to a project and/or programme financed by European Union funds: no

VI.2) Additional information:

VI.3) Procedures for appeal

VI.3.1) Body responsible for appeal procedures

Court of Justice of the European Union
boulevard Konrad Adenauer, Kirchberg
2925 Luxembourg

LUXEMBOURG

E-mail: cfi.registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2600

Body responsible for mediation procedures

The European Ombudsman
1 avenue du Président Robert Schuman, PO Box 403
67001 Strasbourg
FRANCE

E-mail: eo@ombudsman.europa.eu

Telephone: +33 388172313

Fax: +33 388179062

VI.3.2) Lodging of appeals

VI.3.3) Service from which information about the lodging of appeals may be obtained

VI.4) Date of dispatch of this notice:

23.10.2013