



CLARIFICATION: N° 1

**“Supporting Cyber Crisis Cooperation Exercises
and other related Activities”**

ENISA F-COD-13-T26

Questions & Answers

Q1:	The first relates to the task (pg. 7): Support the organisation of Conferences, Workshops and (expert group) Meetings. Approximately how many meetings/events related to cyber exercises are anticipated for which Crisisplan will attend/organize?
A1:	We cannot have the exact number for all three years, but on average we organise around 5-7 events per year. Please note that for each event or group of events, a request for offers will be sent to all Framework contractors simultaneously, with the best offer being awarded the specific contract for that event (or events).
Q2:	How many cyber exercises are expected during the three-year duration of this project?
A2:	The number of exercises in the next three years cannot be given now as it is highly dependent on ENISA's Work Programme, which is annual. As an estimate we can expect one large and a couple of smaller exercises per year.
Q3:	We request to clarify whether when supporting the execution of a cyber-exercise organized by ENISA: <ul style="list-style-type: none">• the winning bidder will have to provide its own platform (technical tools and equipment) to the ENISA teams to conduct the exercise? or <ul style="list-style-type: none">• the winning bidder will have to provide technical support working with the tools developed by the ENISA for cyber exercises?

A3:	The correct response is that 'the winning bidder will have to provide technical support working with the tools developed by ENISA for cyber exercises'.
Q4:	Tender Specification, Chapter 6.1: What is the ENISA's definition for language requirement "very proficient" and what degree of the Common European Framework of Reference (CEFR) is this equivalent to?
A4:	The official working language of the Agency is English. The reports published by ENISA are always in the English language by default with translations into other languages as required. For this reason we require a certain level of proficiency in English from all our contractors. Regarding the CEFR equivalent level, we would expect a level of C1 for the majority of experts working on the actual deliverables for ENISA
Q5:	Tender Specification, Chapter 6.1: How should the level of proficiency be demonstrated in the technical offer?
A5:	Proficiency in a language can be demonstrated via certificates from well-known educational institutions gained in a particular language. If you are unable to provide certificates then a formal declaration by each offered expert will be sufficient.
Q6:	General: Does the ENISA provide a catalogue with all requests for tender clarification?
A6:	All clarifications are periodically uploaded to the ENISA website and specifically placed at the end of the list of documents for the specific tender it refers to. It is the responsibility of each potential candidate to check the tender download page often during the open period.