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**GR-Heraklion: Security and resilience of electronic communication networks and services
2013/S 086-145014**

Contract award notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)

European Network and Information Security Agency
PO Box 1309
Contact point(s): Procurement Officer
710 01 Heraklion
GREECE
Telephone: +30 2810391280
E-mail: procurement@enisa.europa.eu
Fax: +30 2810391410

Internet address(es):

General address of the contracting authority: <http://www.enisa.europa.eu>
Electronic access to information: <http://www.enisa.europa.eu/procurement>

I.2) Type of the contracting authority

European institution/agency or international organisation

I.3) Main activity

Other: Network and information security.

I.4) Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract

Security and resilience of electronic communication networks and services.

II.1.2) Type of contract and location of works, place of delivery or of performance

Services

Service category No 8: Research and development services

Main site or location of works, place of delivery or of performance: Mainly at contractor's own premises.

NUTS code GR431

II.1.3) Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4) Short description of the contract or purchase(s)

ENISA requires the provision of specialised services dealing with 'Security and resilience of electronic communication networks and services'. The various services required have been presented as 3 lots, with the specific requirements for each lot as follows:

a) Lot 1: national roaming:

In this project, we analyse national roaming frameworks which allow customers to use the network of other mobile operators covering that area. The main goal of this work is to investigate how and if national roaming could be used to address the impact of outages. We are interested in technical, legal, financial and administrative issues that have to be addressed to set up national roaming.

b) Lot 2: power supply dependencies:

In the annual report about large telecom outages which ENISA published in 2012, power cuts are the second most common cause of failures. In this study ENISA aims at investigating the dependency of the electronic communications sector on power supply and issue recommendations on what can be done to mitigate incidents that are caused by the failure of power supply. The study should provide a stocktaking, a problem description, an analysis with alternative solutions and case studies from different Member States and recommendations for targeted stakeholders and good practice from different Member States.

c) Lot 3: resilience of European network interconnections:

Several EU Member States have asked the question how the Internet connection in their country would be affected by large cyber disruptions or cyber attacks, or what should be done to ensure that certain critical services still remain functional in the case of such events. This is impossible without a better understanding of the network interconnections in EU Member States and across the EU. This study aims to provide insight into the 'structure of the Internet' (or, more precisely, of the interconnections between services provider and 'eyeball' networks) at the network layer within a country, which could be used by governments or policymakers to develop a strategy to ensure that critical services still remain functional even if network performance or connectivity in general is broken. Secondly the study aims to identify gaps and if necessary find ways to work together with the relevant stakeholders, e.g. Internet service providers (ISPs) and/or their associations in order to improve the resilience of certain critical services.

II.1.5) **Common procurement vocabulary (CPV)**

73000000

II.1.6) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): no

II.2) **Total final value of contract(s)**

II.2.1) **Total final value of contract(s)**

Value: 35 900 EUR

Excluding VAT

Section IV: Procedure

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Open

IV.2) **Award criteria**

IV.2.1) **Award criteria**

IV.2.2) **Information about electronic auction**

An electronic auction has been used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority**

ENISA P/27/12/TCD.

IV.3.2) **Previous publication(s) concerning the same contract**

Contract notice

Notice number in the OJEU: [2012/S 249-411670](#) of 28.12.2012

Section V: Award of contract

Contract No: Security and resilience of electronic communication networks and services

Lot No: 1 - Lot title: National roaming

V.1) **Date of contract award decision:**
5.3.2013

V.2) **Information about offers**
Number of offers received: 1

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**
Ernst and Young Business Advisory Services SARL
7, rue Gabriel Lippmann
5365 Munsbach
LUXEMBOURG

V.4) **Information on value of contract**
Initial estimated total value of the contract:
Value: 40 000 EUR
Total final value of the contract:
Value: 35 900 EUR
Excluding VAT

V.5) **Information about subcontracting**
The contract is likely to be sub-contracted: no

Section VI: Complementary information

VI.1) **Information about European Union funds**
The contract is related to a project and/or programme financed by European Union funds: no

VI.2) **Additional information:**

VI.3) **Procedures for appeal**

VI.3.1) **Body responsible for appeal procedures**

Court of Justice of the European Union
boulevard Konrad Adenauer, Kirchberg
2925 Luxembourg
LUXEMBOURG

E-mail: cfi.registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2600

Body responsible for mediation procedures

The European Ombudsman
1 av. du Président Robert Schuman, CS 30403
67001 Strasbourg
FRANCE

E-mail: eo@ombudsman.europa.eu

Telephone: +33 388172313

Internet address: <http://www.ombudsman.europa.eu>

Fax: +33 388179062

VI.3.2) **Lodging of appeals**

VI.3.3) **Service from which information about the lodging of appeals may be obtained**

VI.4) **Date of dispatch of this notice:**

23.4.2013