

**Reinforcing operational aspects of national / governmental CERTs**

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E-mail: ojs@publications.europa.eu Info & on-line forms: <http://simap.europa.eu>**CONTRACT NOTICE****SECTION I: CONTRACTING AUTHORITY****I.1) NAME, ADDRESSES AND CONTACT POINT(S)****Official name:** EUROPEAN NETWORK AND INFORMATION SECURITY AGENCY**Postal address:** PO Box 1309**Town:** HERAKLION**Postal code:** GR 71 001**Country:** Greece**Contact point(s):** Procurement Officer**Telephone:** +30 2810391280

For the attention of:

**Email:** [procurement@enisa.europa.eu](mailto:procurement@enisa.europa.eu)**Fax:** +30 2810391410**Internet address(es) (if applicable)**General address of the contracting authority (URL): [www.enisa.europa.eu](http://www.enisa.europa.eu)

Address of the buyer profile (URL):

**Further information can be obtained at:**

- ☒ As in above-mentioned contact point(s)  
☐ Other: please complete Annex A.I

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained at:**

- ☒ As in above-mentioned contact point(s)  
☐ Other: please complete Annex A.II

**Tenders or requests to participate must be sent to:**

- ☒ As in above-mentioned contact point(s)  
☐ Other: please complete Annex A.III

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**I.2) TYPE OF THE CONTRACTING AUTHORITY AND MAIN ACTIVITY OR ACTIVITIES**

- |  |  |
|--|--|
| <input type="radio"/> Ministry or any other national or federal authority, including their regional or local sub-divisions | <input type="radio"/> General public services          |
| <input type="radio"/> National or federal agency/office  | <input type="radio"/> Defence                          |
| <input type="radio"/> Regional or local authority  | <input type="radio"/> Public order and safety          |
| <input type="radio"/> Regional or local agency/office  | <input type="radio"/> Environment                      |
| <input type="radio"/> Body governed by public law  | <input type="radio"/> Economic and financial affairs   |
| <input checked="" type="radio"/> European institution/agency or international organisation                                 | <input type="radio"/> Health                           |
| <input type="radio"/> Other ( <i>please specify</i> ):   | <input type="radio"/> Housing and community amenities  |
|  | <input type="radio"/> Social protection                |
|  | <input type="radio"/> Recreation, culture and religion |
|  | <input type="radio"/> Education                        |
|  | <input type="radio"/> Other ( <i>please specify</i> ): |

The contracting authority is purchasing on behalf of other contracting authorities:

- ☐ yes   ☒ no

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### SECTION II: OBJECT OF THE CONTRACT

#### II.1) DESCRIPTION

##### II.1.1) Title attributed to the contract by the contracting authority

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##### II.1.2) Type of contract and location of works, place of delivery or of performance

(Choose one category only - works, supplies or services - which corresponds most to the specific object of your contract or purchase(s))

<input type="radio"/> <b>(a) Works</b> <input type="radio"/> Execution <input type="radio"/> Design and execution <input type="radio"/> Realisation, by whatever means of work, corresponding to the requirements specified by the contracting authorities	<input type="radio"/> <b>(b) Supplies</b> <input type="radio"/> Purchase <input type="radio"/> Lease <input type="radio"/> Rental <input type="radio"/> Hire purchase <input type="radio"/> A combination of these	<input checked="" type="radio"/> <b>(c) Services</b> Service category No <b>8</b> <i>(For service categories 1-27, please see Annex II of Directive 2004/18/EC)</i>
Main site or location of works	Main place of delivery	Main place of performance Mainly at contractor's own premises NUTS code <b>GR431</b>

##### II.1.3) The notice involves

- ☒ A public contract  
☐ The establishment of a framework agreement  
☐ The setting up of a dynamic purchasing system (DPS)

##### II.1.4) Information on framework agreement (if applicable)

<input type="radio"/> Framework agreement with several operators Number <i>OR, if applicable, maximum number of participants to the framework agreement envisaged</i>	<input type="radio"/> Framework agreement with a single operator
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##### Duration of the framework agreement:

Duration in year(s):

or month(s):

Justification for a framework agreement, the duration of which exceeds four years:

<b>Estimated total value of purchases for the entire duration of the framework agreement (if applicable; give figures only):</b>	
Estimated value excluding VAT:	Currency:
OR Range: between                      and	Currency:
Frequency and value of the contracts to be awarded: (if known):	

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**II.1.5) Short description of the contract or purchase(s)**

ENISA requires the provision of specialised services for Reinforcing National and Governmental CERTs. The services required have been presented as three LOTS, with the specific requirements for each LOT as follows:

a) LOT 1: Operational gaps and overlaps on European level

The objective of this LOT is for ENISA to procure services in order to carry out an analysis of operational activities that the national / governmental CERTs carry out in order to provide essential services to their constituency

b) LOT 2: Proactive detection of network security incidents.

ENISA aims at procuring services in order to perform the stocktaking of available methods, activities and information sources for proactive detection of network security incidents, which are used already or potentially could be used by national / governmental and other CERTs

c) LOT 3: Secure communication with the CERTs and other stakeholders.

ENISA aims at procuring services in order to create a proposal for a channel(s) for secure communication with the CERTs and other varying stakeholders and a roadmap for implementation of such a channel(s) and future development.

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### II.1.6) Common procurement vocabulary (CPV)

Main object	Main vocabulary	Supplementary vocabulary (if applicable)
	73000000	

### II.1.7) Contract covered by the Government Procurement Agreement (GPA)

☐ yes ☒ no

### II.1.8) Division into lots (for information about lots, use Annex B as many times as there are lots)

☒ yes ☐ no

If yes, tenders should be submitted for (tick one box only)

- ☐ one lot only  
☒ one or more lots  
☐ all lots

### II.1.9) Variants will be accepted

☐ yes ☒ no

## II.2) QUANTITY OR SCOPE OF THE CONTRACT

### II.2.1) Total quantity or scope (including all lots and options, if applicable)

The maximum amount available for each LOT is as follows:

LOT 1 - 56,000.00 Euro

LOT 2 - 45,000.00 Euro

LOT 3 - 16,000.00 Euro

If applicable, estimated value excluding VAT (give figures only): 117 000,00		Currency: EUR
OR Range: between	and	Currency:

### II.2.2) Options (if applicable)

☐ yes ☒ no

If yes, description of these options:

If known, provisional timetable for recourse to these options:		
in months:	or days:	(from the award of the contract)
Number of possible renewals (if any):		
or Range: between and		
If known, in the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:		
in months:	or days:	(from the award of the contract)

## II.3) DURATION OF THE CONTRACT OR TIME-LIMIT FOR COMPLETION

Duration in months:	or days:	(from the award of the contract)
OR Starting	10/03/2011	(dd/mm/yyyy)
Completion	30/09/2011	(dd/mm/yyyy)

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### SECTION III: LEGAL, ECONOMIC, FINANCIAL AND TECHNICAL INFORMATION

#### III.1) CONDITIONS RELATING TO THE CONTRACT

##### III.1.1) Deposits and guarantees required (if applicable)

[As stated in the tender documentation](#)

##### III.1.2) Main financing conditions and payment arrangements and/or reference to the relevant provisions regulating them

[As stated in the tender documentation](#)

##### III.1.3) Legal form to be taken by the group of economic operators to whom the contract is to be awarded (if applicable)

[As stated in the tender documentation](#)

##### III.1.4) Other particular conditions to which the performance of the contract is subject (if applicable)

☐ yes ☒ no

If yes, description of particular conditions

#### III.2) CONDITIONS FOR PARTICIPATION

##### III.2.1) Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers

Information and formalities necessary for evaluating if requirements are met:

[As stated in the tender documentation](#)

##### III.2.2) Economic and financial capacity

Information and formalities necessary for evaluating if requirements are met:

[As stated in the tender documentation](#)

Minimum level(s) of standards possibly required (if applicable):

##### III.2.3) Technical capacity

Information and formalities necessary for evaluating if requirements are met:

[As stated in the tender documentation](#)

Minimum level(s) of standards possibly required (if applicable):

##### III.2.4) Reserved contracts (if applicable)

☐ yes ☒ no

☐ The contract is restricted to sheltered workshops

☐ The execution of the contract is restricted to the framework of sheltered employment programmes

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**III.3) CONDITIONS SPECIFIC TO SERVICES CONTRACTS****III.3.1) Execution of the service is reserved to a particular profession**

☐ yes ☒ no

**If yes**, reference to the relevant law, regulation or administrative provision:

**III.3.2) Legal entities should indicate the names and professional qualifications of the staff responsible for the execution of the service**

☒ yes ☐ no

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### SECTION IV: PROCEDURE

#### IV.1) TYPE OF PROCEDURE

##### IV.1.1) Type of procedure

<input checked="" type="radio"/> Open	
<input type="radio"/> Restricted	
<input type="radio"/> Accelerated restricted	Justification for the choice of accelerated procedure:
<input type="radio"/> Negotiated	<p>Candidates have already been selected</p> <p><input type="radio"/> yes   <input type="radio"/> no</p> <p><b>If yes, provide names and addresses of economic operators already selected under Section VI.3)</b></p> <p><i>Additional information</i></p>
<input type="radio"/> Accelerated negotiated	Justification for the choice of accelerated procedure:
<input type="radio"/> Competitive dialogue	

##### IV.1.2) Limitations on the number of operators who will be invited to tender or to participate (*restricted and negotiated procedures, competitive dialogue*)

Envisaged number of operators
OR Envisaged minimum number                      and , <i>if applicable</i> , maximum number
Objective criteria for choosing the limited number of candidates:

##### IV.1.3) Reduction of the number of operators during the negotiation or dialogue (*negotiated procedure, competitive dialogue*)

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

☐ yes   ☐ no



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### IV.2) AWARD CRITERIA

#### IV.2.1) Award criteria (please tick the relevant box(es))

☐ Lowest price

OR

☒ The most economically advantageous tender in terms of

☐ the criteria stated below (the award criteria should be given with their weighting or in descending order of importance where weighting is not possible for demonstrable reasons)

☒ the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document

Criteria	Weighting	Criteria	Weighting
1.		6.	
2.		7.	
3.		8.	
4.		9.	
5.		10.	

#### IV.2.2) An electronic auction will be used

☐ yes ☒ no

If yes, additional information about electronic auction (if appropriate)

### IV.3) ADMINISTRATIVE INFORMATION

#### IV.3.1) File reference number attributed by the contracting authority (if applicable)

ENISA P/35/10/TC D

#### IV.3.2) Previous publication(s) concerning the same contract

☐ yes ☒ no

If yes,

<input type="radio"/> Prior information notice	<input type="radio"/> Notice on a buyer profile
Notice number in OJ:	of (dd/mm/yyyy)
<input type="radio"/> Other previous publications (if applicable)	

#### IV.3.3) Conditions for obtaining specifications and additional documents (except for a DPS) or descriptive document (in the case of a competitive dialogue)

Time limit for receipt of requests for documents or for accessing documents	
Date: 26/01/2011 (dd/mm/yyyy)	Time: 17:00
Payable documents	
<input type="radio"/> yes <input checked="" type="radio"/> no	
If yes, price (give figures only):	Currency:
Terms and method of payment:	

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### IV.3.4) Time-limit for receipt of tenders or requests to participate

Date: 01/02/2011 (dd/mm/yyyy) Time: 17:00

### IV.3.5) Date of dispatch of invitations to tender or to participate to selected candidates (if known) (in the case of restricted and negotiated procedures, and competitive dialogue)

Date: (dd/mm/yyyy)

### IV.3.6) Language(s) in which tenders or requests to participate may be drawn up

ES CS DA DE ET EL EN FR IT LV LT HU MT NL PL PT SK SL FI SV BG GA RO  
☐ ☐ ☐ ☐ ☐ ☐ ☒ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐

Other:

### IV.3.7) Minimum time frame during which the tenderer must maintain the tender (open procedure)

Until: (dd/mm/yyyy)

OR Duration in month(s): 9

OR days: (from the date stated for receipt of tender)

### IV.3.8) Conditions for opening tenders

Date: 10/02/2011 (dd/mm/yyyy) Time:

Place (if applicable): ENISA, Science and Technology Park of Crete, Vassilika Vouton GR700 13

Persons authorised to be present at the opening of tenders (if applicable)

☒ yes ☐ no

One representative of each tendering party. Tenderers wishing to attend must send a fax or email at least 2 working days prior to the Opening session.

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**SECTION VI: COMPLEMENTARY INFORMATION****VI.1) THIS IS A RECURRENT PROCUREMENT** *(if applicable)*

☐ yes ☒ no

If **yes**, estimated timing for further notices to be published:

**VI.2) CONTRACT RELATED TO A PROJECT AND/OR PROGRAMME FINANCED BY EU FUNDS**

☐ yes ☒ no

If **yes**, reference to project(s) and/or programme(s):

**VI.3) ADDITIONAL INFORMATION** *(if applicable)***VI.4) PROCEDURES FOR APPEAL****VI.4.1) Body responsible for appeal procedures**

Official name:	Court of First Instance of the European Communities		
Postal address:	rue du Fort Niedergrünwald		
Town:		Postal code:	L-2925
Country:	Luxembourg	Telephone:	+352 43031
Email:	CFI.Registry@curia.europa.eu	Fax:	
Internet address (URL):			

**Body responsible for mediation procedures** *(if applicable)*

Official name:	The European Ombudsman		
Postal address:	1 avenue du Président Robert Schuman BP 403		
Town:	Strasbourg	Postal code:	F-67001
Country:	France	Telephone:	+33 388172313
Email:	euro-ombudsman@europarl.europa.eu	Fax:	
Internet address (URL):			

**VI.4.2) Lodging of appeals** *(please fill heading VI.4.2 OR if need be, heading VI.4.3)*

Precise information on deadline(s) for lodging appeals:

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**VI.4.3) Service from which information about the lodging of appeals may be obtained**

Official name:

Postal address:

Town:

Postal code:

Country:

Telephone:

Email:

Fax:

Internet address (URL):

**VI.5) DATE OF DISPATCH OF THIS NOTICE:***14/12/2010 (dd/mm/yyyy)*

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**ANNEX A****ADDITIONAL ADDRESSES AND CONTACT POINTS****I) ADDRESSES AND CONTACT POINTS FROM WHICH FURTHER INFORMATION CAN BE OBTAINED**

Official name:

Postal address:

Town:

Postal code:

Country:

**Contact point(s):**

Telephone:

For the attention of:

Email:

Fax:

Internet address (URL):

**II) ADDRESSES AND CONTACT POINTS FROM WHICH SPECIFICATIONS AND ADDITIONAL DOCUMENTS (INCLUDING DOCUMENTS FOR COMPETITIVE DIALOGUE AS WELL AS A DYNAMIC PURCHASING SYSTEM) CAN BE OBTAINED**

Official name:

Postal address:

Town:

Postal code:

Country:

**Contact point(s):**

Telephone:

For the attention of:

Email:

Fax:

Internet address (URL):

**III) ADDRESSES AND CONTACT POINTS TO WHICH TENDERS/REQUESTS TO PARTICIPATE MUST BE SENT**

Official name:

Postal address:

Town:

Postal code:

Country:

**Contact point(s):**

Telephone:

For the attention of:

Email:

Fax:

Internet address (URL):

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### ANNEX B (1)

#### INFORMATION ABOUT LOTS

LOT NO 1 TITLE **Operational gaps and overlaps on European level**

#### 1) SHORT DESCRIPTION

The objective of this LOT is to procure services in order to carry out an analysis of operational activities that the national / governmental CERTs carry out in order to provide essential services to their constituency. The following activities should be considered as essential:

- Incident Handling (including cooperation with external stakeholders)
- Alerts & Warnings (also referred to as dissemination of NIS relevant information)
- Other services proposed by the prospective contractor

#### 2) COMMON PROCUREMENT VOCABULARY (CPV)

	Main vocabulary	Supplementary vocabulary (if applicable)
Main object	73000000	

#### 3) QUANTITY OR SCOPE

The project is envisaged to start in March 2011 with the final deliverable to be approved by end of September 2011

If applicable, estimated value excluding VAT (give figures only): 56 000,00		Currency: EUR
OR Range: between	and	Currency:

#### 4) INDICATION ABOUT DIFFERENT DATE FOR DURATION OF CONTRACT OR STARTING/COMPLETION (if applicable)

Duration in months:	or days:	(from the award of the contract)
OR Starting	10/03/2011 (dd/mm/yyyy)	
Completion	30/09/2011 (dd/mm/yyyy)	

#### 5) ADDITIONAL INFORMATION ABOUT LOTS

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### ANNEX B (2)

#### INFORMATION ABOUT LOTS

#### LOT NO 2 TITLE Proactive detection of network security incidents

#### 1) SHORT DESCRIPTION

With this tender ENISA aims at procuring services in order to:

- do the stocktaking of available methods, activities and information sources (hereafter measures) for proactive detection of network security incidents, which are used already or potentially could be used by national / governmental and other CERTs
- analyse the benefits and shortcomings of the identified measures
- identify good practice and recommended measures for new and already established national / governmental and other CERTs
- outline possible further activities in order to mitigate the common shortcomings identified during the analysis, including tasks and roles of different stakeholders.

#### 2) COMMON PROCUREMENT VOCABULARY (CPV)

	Main vocabulary	Supplementary vocabulary (if applicable)
Main object	73000000	

#### 3) QUANTITY OR SCOPE

The project is envisaged to start in March 2011 with the final deliverable to be approved by end of September 2011

If applicable, estimated value excluding VAT (give figures only): 45 000,00		Currency: EUR
OR Range: between	and	Currency:

#### 4) INDICATION ABOUT DIFFERENT DATE FOR DURATION OF CONTRACT OR STARTING/COMPLETION (if applicable)

Duration in months:	or days:	(from the award of the contract)
OR Starting	10/03/2011 (dd/mm/yyyy)	
Completion	30/09/2011 (dd/mm/yyyy)	

#### 5) ADDITIONAL INFORMATION ABOUT LOTS

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### ANNEX B (3)

#### INFORMATION ABOUT LOTS

LOT NO 3 TITLE **Secure communication with the CERTs and other stakeholders**

#### 1) SHORT DESCRIPTION

With this tender ENISA aims at procuring services in order to create a proposal for a channel(s) for secure communication with the CERTs and other varying stakeholders and a roadmap for implementation of such a channel(s) and future development. The channel should be suited for frequently changing participants. ENISA CERT experts are the intended target audience for this report and roadmap

#### 2) COMMON PROCUREMENT VOCABULARY (CPV)

	Main vocabulary	Supplementary vocabulary (if applicable)
Main object	73000000	

#### 3) QUANTITY OR SCOPE

The project is envisaged to start in March 2011 with the final deliverable to be approved by end of September 2011

If applicable, estimated value excluding VAT (give figures only): 16 000,00		Currency: EUR
OR Range: between	and	Currency:

#### 4) INDICATION ABOUT DIFFERENT DATE FOR DURATION OF CONTRACT OR STARTING/COMPLETION (if applicable)

Duration in months:	or days:	(from the award of the contract)
OR Starting	10/03/2011 (dd/mm/yyyy)	
Completion	30/09/2011 (dd/mm/yyyy)	

#### 5) ADDITIONAL INFORMATION ABOUT LOTS