

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:382235-2010:TEXT:EN:HTML>

GR-Heraklion: reinforcing operational aspects of national/governmental CERTs

2010/S 250-382235

CONTRACT NOTICE

Services

SECTION I: CONTRACTING AUTHORITY

I.1) NAME, ADDRESSES AND CONTACT POINT(S)

European Network and Information Security Agency
PO Box 1309
Contact: Procurement Officer
710 01 Heraklion
GREECE
Tel. +30 2810391280
E-mail: procurement@enisa.europa.eu
Fax +30 2810391410

Internet address(es)

General address of the contracting authority <http://www.enisa.europa.eu>

Further information can be obtained at: As in above-mentioned contact point(s)

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained at: As in above-mentioned contact point(s)

Tenders or requests to participate must be sent to: As in above-mentioned contact point(s)

I.2) TYPE OF THE CONTRACTING AUTHORITY AND MAIN ACTIVITY OR ACTIVITIES

European institution/agency or international organisation
The contracting authority is purchasing on behalf of other contracting authorities No

SECTION II: OBJECT OF THE CONTRACT

II.1) DESCRIPTION

II.1.1) Title attributed to the contract by the contracting authority

Reinforcing operational aspects of national/governmental CERTs.

II.1.2) Type of contract and location of works, place of delivery or of performance

Services

Service category: No 8

Main place of performance mainly at contractor's own premises.

NUTS code GR431

II.1.3) The notice involves

A public contract

II.1.4) Information on framework agreement

II.1.5) Short description of the contract or purchase(s)

ENISA requires the provision of specialised services for reinforcing national and governmental CERTs. The services required have been presented as 3 lots, with the specific requirements for each lot as follows:

a) lot 1: operational gaps and overlaps on European level.

The objective of this lot is for ENISA to procure services in order to carry out an analysis of operational activities that the national/governmental CERTs carry out in order to provide essential services to their constituency;

b) lot 2: proactive detection of network security incidents.

ENISA aims at procuring services in order to perform the stocktaking of available methods, activities and information sources for proactive detection of network security incidents, which are used already or potentially could be used by national/governmental and other CERTs;

c) lot 3: secure communication with the CERTs and other stakeholders.

ENISA aims at procuring services in order to create a proposal for a channel(s) for secure communication with the CERTs and other varying stakeholders and a roadmap for implementation of such a channel(s) and future development.

II.1.6) **Common procurement vocabulary (CPV)**

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II.1.7) **Contract covered by the Government Procurement Agreement (GPA)**

No

II.1.8) **Division into lots**

Yes

tenders should be submitted for one or more lots

II.1.9) **Variants will be accepted**

No

II.2) **QUANTITY OR SCOPE OF THE CONTRACT**

II.2.1) **Total quantity or scope**

The maximum amount available for each lot is as follows:

lot 1 — 56 000 EUR;

lot 2 — 45 000 EUR;

lot 3 — 16 000 EUR.

Excluding VAT 117 000 EUR

II.2.2) **Options**

No

II.3) **DURATION OF THE CONTRACT OR TIME-LIMIT FOR COMPLETION**

Starting 10.3.2011. Completion 30.9.2011

INFORMATION ABOUT LOTS

LOT NO: 1

TITLE Operational gaps and overlaps on European level

1) **SHORT DESCRIPTION**

The objective of this lot is to procure services in order to carry out an analysis of operational activities that the national/governmental CERTs carry out in order to provide essential services to their constituency. The following activities should be considered as essential:

— incident handling (including cooperation with external stakeholders),

— alerts and warnings (also referred to as dissemination of NIS relevant information),

— other services proposed by the prospective contractor.

2) **COMMON PROCUREMENT VOCABULARY (CPV)**

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3) **QUANTITY OR SCOPE**

The project is envisaged to start in March 2011 with the final deliverable to be approved by end of September 2011

Excluding VAT 56 000 EUR

4) **INDICATION ABOUT DIFFERENT DATE FOR DURATION OF CONTRACT OR STARTING/COMPLETION**

Starting 10.3.2011. Completion 30.9.2011

5) **ADDITIONAL INFORMATION ABOUT LOTS**

LOT NO: 2

TITLE Proactive detection of network security incidents

1) **SHORT DESCRIPTION**

With this tender ENISA aims at procuring services in order to:

— do the stocktaking of available methods, activities and information sources (hereafter measures) for proactive detection of network security incidents, which are used already or potentially could be used by national/governmental and other CERTs,

— analyse the benefits and shortcomings of the identified measures,

— identify good practice and recommended measures for new and already established national/governmental and other CERTs,

— outline possible further activities in order to mitigate the common shortcomings identified during the analysis, including tasks and roles of different stakeholders.

2) **COMMON PROCUREMENT VOCABULARY (CPV)**

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3) **QUANTITY OR SCOPE**

The project is envisaged to start in March 2011 with the final deliverable to be approved by end of September 2011

Excluding VAT 45 000 EUR

4) **INDICATION ABOUT DIFFERENT DATE FOR DURATION OF CONTRACT OR STARTING/COMPLETION**

Starting 10.3.2011. Completion 30.9.2011

5) **ADDITIONAL INFORMATION ABOUT LOTS**

LOT NO: 3

TITLE Secure communication with the CERTs and other stakeholders

1) **SHORT DESCRIPTION**

With this tender ENISA aims at procuring services in order to create a proposal for a channel(s) for secure communication with the CERTs and other varying stakeholders and a roadmap for implementation of such a channel(s) and future development. The channel should be suited for frequently changing participants. ENISA CERT experts are the intended target audience for this report and roadmap.

2) **COMMON PROCUREMENT VOCABULARY (CPV)**

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3) **QUANTITY OR SCOPE**

The project is envisaged to start in March 2011 with the final deliverable to be approved by end of September 2011.

Excluding VAT 16 000 EUR

4) **INDICATION ABOUT DIFFERENT DATE FOR DURATION OF CONTRACT OR STARTING/COMPLETION**

Starting 10.3.2011. Completion 30.9.2011

5) **ADDITIONAL INFORMATION ABOUT LOTS**

SECTION III: LEGAL, ECONOMIC, FINANCIAL AND TECHNICAL INFORMATION

III.1) **CONDITIONS RELATING TO THE CONTRACT**

III.1.1) **Deposits and guarantees required**

As stated in the tender documentation.

III.1.2) **Main financing conditions and payment arrangements and/or reference to the relevant provisions regulating them**

As stated in the tender documentation.

III.1.3) **Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

As stated in the tender documentation.

III.1.4) **Other particular conditions to which the performance of the contract is subject**

No

III.2) **CONDITIONS FOR PARTICIPATION**

III.2.1) **Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers**

Information and formalities necessary for evaluating if requirements are met: As stated in the tender documentation.

III.2.2) **Economic and financial capacity**

Information and formalities necessary for evaluating if requirements are met: As stated in the tender documentation.

III.2.3) **Technical capacity**

Information and formalities necessary for evaluating if requirements are met:
As stated in the tender documentation.

III.2.4) **Reserved contracts**

No

III.3) **CONDITIONS SPECIFIC TO SERVICES CONTRACTS**

III.3.1) **Execution of the service is reserved to a particular profession**

No

III.3.2) **Legal entities should indicate the names and professional qualifications of the staff responsible for the execution of the service**

Yes

SECTION IV: PROCEDURE

IV.1) **TYPE OF PROCEDURE**

IV.1.1) **Type of procedure**

Open

IV.1.2) **Limitations on the number of operators who will be invited to tender or to participate**

IV.1.3) **Reduction of the number of operators during the negotiation or dialogue**

IV.2) **AWARD CRITERIA**

IV.2.1) **Award criteria**

The most economically advantageous tender in terms of the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document

IV.2.2) **An electronic auction will be used**

No

IV.3) **ADMINISTRATIVE INFORMATION**

IV.3.1) **File reference number attributed by the contracting authority**

ENISA P/35/10/TCD.

IV.3.2) **Previous publication(s) concerning the same contract**

No

IV.3.3) **Conditions for obtaining specifications and additional documents**

Time limit for receipt of requests for documents or for accessing documents 26.1.2011 - 17:00

Payable documents No

IV.3.4) **Time-limit for receipt of tenders or requests to participate**

1.2.2011 - 17:00

IV.3.5) **Date of dispatch of invitations to tender or to participate to selected candidates**

IV.3.6) **Language(s) in which tenders or requests to participate may be drawn up**

English.

IV.3.7) **Minimum time frame during which the tenderer must maintain the tender**

Duration in month(s): 9 (from the date stated for receipt of tender)

IV.3.8) **Conditions for opening tenders**

Date: 10.2.2011

Place

ENISA, Science and Technology Park of Crete, Vassilika Vouton, 700 13 Heraklion, GREECE.

Persons authorised to be present at the opening of tenders Yes

1 representative of each tendering party. Tenderers wishing to attend must send a fax or e-mail at least 2 working days prior to the opening session.

SECTION VI: COMPLEMENTARY INFORMATION

VI.1) **THIS IS A RECURRENT PROCUREMENT**

No

VI.2) **CONTRACT RELATED TO A PROJECT AND/OR PROGRAMME FINANCED BY EU FUNDS**

No

VI.3) **ADDITIONAL INFORMATION**

VI.4) **PROCEDURES FOR APPEAL**

VI.4.1) **Body responsible for appeal procedures**

General Court of the European Union

rue du Fort Niedergrünwald

2925

LUXEMBOURG

E-mail: cfi.registry@curia.europa.eu

Tel. +352 4303-1

Body responsible for mediation procedures

The European Ombudsman

1 avenue du Président Robert Schuman, BP 403
67001 Strasbourg
FRANCE
E-mail: euro-ombudsman@europarl.europa.eu
Tel. +33 388172313

VI.4.2) **Lodging of appeals**

VI.4.3) **Service from which information about the lodging of appeals may be obtained**

VI.5) **DATE OF DISPATCH OF THIS NOTICE:**
14.12.2010