

CLARIFICATION TO TENDER: N° 01

“Provision of Web Hosting and Web Development services”

ENISA P/20/10/PAU

Questions & Answers

Q1:	Is a virtualized environment (cloud computing) an acceptable solution? In particular we are currently providing our hosting services on Amazon AWS, worldwide leader of virtualized servers
A1:	For reasons related to security, a non virtualised environment seems to be the better solution. However, the final evaluation might conclude – taking all proposals into due account – that a virtual solution might be favourable
Q2:	Is it acceptable to have the servers hosted in the European Data centre (Ireland)?
A2:	Yes, this would be acceptable
Q3:	Could you better specify the request for IPv6 ? What kind of services/setup is needed?
A3:	<p>What ENISA is looking for is to be able to connect to the website from a computer (browser) on the Internet with either IPv6 or IPv4 (one or the other) – this is currently the situation with the ENISA website, which ENISA intends to maintain.</p> <p>Since ENISA does not know what environment the potential provider is proposing, we cannot discuss setup / services required; however, obviously DNS, the firewall(s) as well as the web server all need to be correctly configured to cater for it. As far as DNS goes, since ENISA manages its own, the provider would just need to give ENISA the IPv6 address so that ENISAs technical services can update the host record(s).</p>

Q4:	Server configuration specifications look like a high-availability setup: can you clarify, please, if you are requesting a "complete" HA setup?
A4:	ENISA doesn't add any more requirements than those already laid down in the tender specifications