

## CLARIFICATION TO TENDER: N° 02

## "Provision of Language Courses" ENISA P/02/10/ADM

## **Question & Answer**

| Q1: | I would like to ask for the following clarification with regard to the Tender: "Provision of Language Services" ENISA P/02/10/ADM, Lots 1, 2 and 3.  Can you please specify the duration of one training hour: is it 45 minutes or 60 minutes?  |
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| A1: | In the tender documentation and more specifically in:  Part 2 Technical Description, Article 2. PURPOSE OF THE TENDER, sub heading: 'Teaching hours', on page 4; the first sentence states:  "All courses shall be offered as two hour blocks including a fifteen minute break between the first and second hour."  It is therefore further clarified that for each 2 hour block the actual teaching time will be 1 hour and 45 minutes in total. |