

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:160675-2012:TEXT:EN:HTML>

**GR-Heraklion: provision of interim support staff services  
2012/S 97-160675**

**Contract award notice**

**Services**

Directive 2004/18/EC

**Section I: Contracting authority**

**I.1) Name, addresses and contact point(s)**

European Network and Information Security Agency  
PO Box 1309  
For the attention of: Procurement Officer  
710 01 Heraklion  
GREECE  
Telephone: +30 2810391280  
E-mail: [procurement@enisa.europa.eu](mailto:procurement@enisa.europa.eu)  
Fax: +30 2810391410

**Internet address(es):**

General address of the contracting authority: <http://www.enisa.europa.eu>

**I.2) Type of the contracting authority**

European institution/agency or international organisation

**I.3) Main activity**

Other: Network information security

**I.4) Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

**II.1) Description**

**II.1.1) Title attributed to the contract**

Provision of interim support staff services.

**II.1.2) Type of contract and location of works, place of delivery or of performance**

Services

Service category No 22: Personnel placement and supply services

Main site or location of works, place of delivery or of performance: At ENISA premises in Greece.

NUTS code GR431

**II.1.3) Information about a framework agreement or a dynamic purchasing system (DPS)**

The notice involves the establishment of a framework agreement

**II.1.4) Short description of the contract or purchase(s)**

Provision of interim support staff services at its offices located in Heraklion, Greece. Interim staff may be called upon to take temporary positions such as administrative assistants, financial assistants, IT assistants and operational assistants. The contractor undertakes to apply all Greek legislation and regulations in force relating to social security, labour law and taxes.

II.1.5) **Common procurement vocabulary (CPV)**

79620000

II.1.6) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): no

II.2) **Total final value of contract(s)**

II.2.1) **Total final value of contract(s)**

Value: 800 000 EUR

Excluding VAT

**Section IV: Procedure**

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Open

IV.2) **Award criteria**

IV.2.1) **Award criteria**

The most economically advantageous tender in terms of

1. Qualitative score. Weighting 60

2. Financial offer. Weighting 40

IV.2.2) **Information about electronic auction**

An electronic auction has been used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority**

ENISA P/30/11/ADM.

IV.3.2) **Previous publication(s) concerning the same contract**

**Contract notice**

Notice number in the OJEU: [2011/S 249-404639](#) of 28.12.2011

**Section V: Award of contract**

Contract No: 1

Lot title: Provision of Interim staff support services

V.1) **Date of contract award decision:**

12.3.2012

V.2) **Information about offers**

Number of offers received: 3

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**

Randstad Hellas SA

Aggelou Pirri street 5

115 27 Ambelokipi

GREECE

V.4) **Information on value of contract**

Initial estimated total value of the contract:

Value: 800 000 EUR

Excluding VAT

Total final value of the contract:

Value: 800 000 EUR  
Excluding VAT

V.5) **Information about subcontracting**

The contract is likely to be sub-contracted: no

**Section VI: Complementary information**

VI.1) **Information about European Union funds**

The contract is related to a project and/or programme financed by European Union funds: no

VI.2) **Additional information:**

VI.3) **Procedures for appeal**

VI.3.1) **Body responsible for appeal procedures**

General Court of the European Union  
rue du Fort Niedergrünwald  
2925 Luxembourg  
LUXEMBOURG  
E-mail: [cfi.registry@curia.europa.eu](mailto:cfi.registry@curia.europa.eu)  
Telephone: +352 4303-1

**Body responsible for mediation procedures**

The European Ombudsman  
1 avenue du Président Robert Schuman, PO Box 403  
67001 Strasbourg  
FRANCE  
E-mail: [euro-ombudsman@europarl.europa.eu](mailto:euro-ombudsman@europarl.europa.eu)  
Telephone: +33 388172313

VI.3.2) **Lodging of appeals**

VI.3.3) **Service from which information about the lodging of appeals may be obtained**

VI.4) **Date of dispatch of this notice:**

11.5.2012