



Heraklion, 17th March 2015
ENISA/ASD/DCO/dco/2015/364

Clarification: No 2

“External evaluation of the activities of the European Union Agency for Network and Information Security”

ENISA D-DIR-15-T12

Questions & Answers

Q9:	Can you please confirm that if sent by courier service, 23rd March is the deadline for dispatch of the offer, not for delivery at ENISA? In other words can you confirm that the proof of compliance is the date on the document showing that the courier company has received the tender from us?
A9:	I can confirm that the date of 23 March is the last date on which you can send the offer, so the courier consignment slip must indicate this date at the latest.
Q10:	Can you please tell us what monitoring system(s) does ENISA have and what type of indicators does ENISA use currently?
A10:	The Agency has a media monitoring system. The monitoring is based on a combination of static and dynamic keywords. Also, ENISA is using key performance indicators and key impact indicators set in the annual work programmes.
Q11:	Are there any performance indicators related to the deliverables of the Core Operational Activities in the Work Programme 2014?
A11:	Yes. Please consult Work Programme 2014, available on ENISA website: http://www.enisa.europa.eu/publications/programmes-reports