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**GR-Heraklion: Cloud security — governmental clouds and incident reporting
2012/S 249-411669**

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)

European Network and Information Security Agency
PO Box 1309
Contact point(s): Procurement Officer
710 01 Heraklion
GREECE
Telephone: +30 2810391280
E-mail: procurement@enisa.europa.eu
Fax: +30 2810391410

Internet address(es):

General address of the contracting authority: <http://www.enisa.europa.eu>
Electronic access to information: <http://www.enisa.europa.eu/procurement>

Further information can be obtained from: The above mentioned contact point(s)

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from: The above mentioned contact point(s)

Tenders or requests to participate must be sent to: The above mentioned contact point(s)

I.2) Type of the contracting authority

European institution/agency or international organisation

I.3) Main activity

Other: Network and information security

I.4) Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract by the contracting authority:

Cloud security — governmental clouds and incident reporting.

II.1.2) Type of contract and location of works, place of delivery or of performance

Services

Service category No 8: Research and development services

Main site or location of works, place of delivery or of performance: Mainly at contractor's own premises.

NUTS code GR431

II.1.3) Information about a public contract, a framework agreement or a dynamic purchasing system (DPS)

The notice involves a public contract

II.1.4) **Information on framework agreement**

II.1.5) **Short description of the contract or purchase(s)**

ENISA requires the provision of specialised services dealing with cloud security — governmental clouds and incident reporting. The services required have been presented as 2 lots, with the specific requirements for each lot as follows:

a) Lot 1: incident reporting for cloud computing.

In preliminary briefings about the EU's cyber security strategy, which is being prepared now by the EC, the EC indicated that part of this strategy will extend Article 13a to a number of critical services and sectors. Article 13a mandates telecom providers in the EU to: 1) do a risk assessment, 2) take appropriate security measures, and 3) report about incidents. In the European electronic communications sector this triangle is supervised by a national regulator. This lot concerns a study on such frameworks for incident reporting, risk assessment and security measures, for cloud service providers.

b) Lot 2: securing governmental cloud computing infrastructures across the EU.

Several government cloud initiatives are trying to leverage the benefits of cloud computing. Governmental clouds, procured by the public sector, can play an important role in speeding up adoption of cloud computing across the EU. In fact, the European Commission, in its 2012 cloud strategy, stressed this role for public procurement. ENISA works to support the Commission's cloud computing strategy and as part of these efforts, in this study ENISA will develop a set of guidelines for securing governmental cloud computing infrastructures across the EU, in order to facilitate the take-up of cloud services by public sector organisations in the EU.

II.1.6) **Common procurement vocabulary (CPV)**

73000000

II.1.7) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): no

II.1.8) **Lots**

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

II.1.9) **Information about variants**

Variants will be accepted: no

II.2) **Quantity or scope of the contract**

II.2.1) **Total quantity or scope:**

The maximum amount available for each lot is as follows:

lot 1 — 50 000 EUR;

lot 2 — 50 000 EUR.

Estimated value excluding VAT: 100 000 EUR

II.2.2) **Information about options**

Options: no

II.2.3) **Information about renewals**

This contract is subject to renewal: no

II.3) **Duration of the contract or time limit for completion**

Starting 15.3.2013. Completion 30.9.2013

Information about lots

Lot No: 1

Lot title: Incident reporting for cloud computing

1) **Short description**

In preliminary briefings about the EU's cyber security strategy, which is being prepared now by the EC, the EC indicated that part of this strategy will extend Article 13a to a number of critical services and sectors. Article 13a mandates telecom providers in the EU to: 1) do a risk assessment, 2) take appropriate security measures, and 3) report about incidents. In the European electronic communications sector this triangle is supervised by a national regulator. This lot concerns a study on such frameworks for incident reporting, risk assessment and security measures, for cloud service providers.

2) **Common procurement vocabulary (CPV)**

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3) **Quantity or scope**

The project is envisaged to start in March 2013 with the final deliverable to be approved by end of September 2013.

Estimated value excluding VAT: 50 000 EUR

4) **Indication about different date for duration of contract or starting/completion**

Starting 15.3.2013. Completion 30.9.2013

5) **Additional information about lots**

Lot No: 2

Lot title: Securing governmental cloud computing infrastructures across the EU

1) **Short description**

Several government cloud initiatives are trying to leverage the benefits of cloud computing. Governmental clouds, procured by the public sector, can play an important role in speeding up adoption of cloud computing across the EU. In fact, the European Commission, in its 2012 cloud strategy, stressed this role for public procurement. ENISA works to support the Commission's cloud computing strategy and as part of these efforts, in this study ENISA will develop a set of guidelines for securing governmental cloud computing infrastructures across the EU, in order to facilitate the take-up of cloud services by public sector organisations in the EU.

2) **Common procurement vocabulary (CPV)**

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3) **Quantity or scope**

The project is envisaged to start in March 2013 with the final deliverable to be approved by end of September 2013.

Estimated value excluding VAT: 50 000 EUR

4) **Indication about different date for duration of contract or starting/completion**

Starting 15.3.2013. Completion 30.9.2013

5) **Additional information about lots**

Section III: Legal, economic, financial and technical information

III.1) **Conditions relating to the contract**

III.1.1) **Deposits and guarantees required:**

As stated in the tender documentation.

III.1.2) **Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them:**

As stated in the tender documentation.

III.1.3) **Legal form to be taken by the group of economic operators to whom the contract is to be awarded:**

As stated in the tender documentation.

- III.1.4) **Other particular conditions**
The performance of the contract is subject to particular conditions: no
- III.2) **Conditions for participation**
- III.2.1) **Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers**
Information and formalities necessary for evaluating if the requirements are met: As stated in the tender documentation
- III.2.2) **Economic and financial ability**
Information and formalities necessary for evaluating if the requirements are met: As stated in the tender documentation
- III.2.3) **Technical capacity**
Information and formalities necessary for evaluating if the requirements are met:
As stated in the tender documentation
- III.2.4) **Information about reserved contracts**
- III.3) **Conditions specific to services contracts**
- III.3.1) **Information about a particular profession**
Execution of the service is reserved to a particular profession: no
- III.3.2) **Staff responsible for the execution of the service**
Legal persons should indicate the names and professional qualifications of the staff responsible for the execution of the service: yes

Section IV: Procedure

- IV.1) **Type of procedure**
- IV.1.1) **Type of procedure**
Open
- IV.1.2) **Limitations on the number of operators who will be invited to tender or to participate**
- IV.1.3) **Reduction of the number of operators during the negotiation or dialogue**
- IV.2) **Award criteria**
- IV.2.1) **Award criteria**
The most economically advantageous tender in terms of the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document
- IV.2.2) **Information about electronic auction**
An electronic auction will be used: no
- IV.3) **Administrative information**
- IV.3.1) **File reference number attributed by the contracting authority:**
ENISA P/29/12/TCD.
- IV.3.2) **Previous publication(s) concerning the same contract**
no
- IV.3.3) **Conditions for obtaining specifications and additional documents or descriptive document**
Time limit for receipt of requests for documents or for accessing documents: 29.1.2013
Payable documents: no
- IV.3.4) **Time limit for receipt of tenders or requests to participate**

4.2.2013 - 17:00

IV.3.5) **Date of dispatch of invitations to tender or to participate to selected candidates**

IV.3.6) **Language(s) in which tenders or requests to participate may be drawn up**
English.

IV.3.7) **Minimum time frame during which the tenderer must maintain the tender**
Duration in months: 9 (from the date stated for receipt of tender)

IV.3.8) **Conditions for opening of tenders**

Date: 15.2.2013 - 10:00

Place:

ENISA, Science and Technology Park of Crete, 700 13 Vassilika Vouton, GREECE.

Persons authorised to be present at the opening of tenders: yes

Additional information about authorised persons and opening procedure: 1 representative of each tendering party. Tenderers wishing to attend must send an e-mail or fax at least 2 working days prior to the opening session.

Section VI: Complementary information

VI.1) **Information about recurrence**

This is a recurrent procurement: no

VI.2) **Information about European Union funds**

The contract is related to a project and/or programme financed by European Union funds: no

VI.3) **Additional information**

VI.4) **Procedures for appeal**

VI.4.1) **Body responsible for appeal procedures**

Court of Justice of the European Union
boulevard Konrad Adenauer, Kirchberg
2925 Luxembourg
LUXEMBOURG

E-mail: cfi.registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2600

Body responsible for mediation procedures

The European Ombudsman
1 avenue du Président Robert Schuman, CS 30403
67001 Strasbourg
FRANCE

E-mail: eo@ombudsman.europa.eu

Telephone: +33 388172313

Internet address: <http://www.ombudsman.europa.eu>

Fax: +33 388179062

VI.4.2) **Lodging of appeals**

VI.4.3) **Service from which information about the lodging of appeals may be obtained**

VI.5) **Date of dispatch of this notice:**

18.12.2012