

CLARIFICATION TO TENDER: N° 02

"Cloud Security - Governmental clouds & Incident Reporting"

ENISA P/29/12/TCD

Questions & Answers

Q1:	Paragraph 1.2.4 and 2.2.4: Task: On-going project management. "The contractor is expected to send 'two-weekly' progress reports to ENISA about the project and to schedule 'two-weekly' telephone meetings about the progress"". What does 'two-weekly' exactly mean? Bi-weekly (= twice a week) or every two weeks?
A1:	Two-weekly refers to once every two weeks.
Q2:	Geo-Coverage: especially for lot 2 the scope is "across the EU". From the content, it is implied that the contractor with take stocks at EU 27 level and then model 2-3 typical approaches. Is there an indication from ENISA of how many member states and, possibly, which ones ought to be covered here? We will make our suggestion and indicate the member states which we believe are more relevant here (and make sure to cover both Western Europe and CEE) but if there is some preference from ENISA, please advise.
A2:	We would like as many EU member states as possible to be covered in the stock-taking. There is no a-priori limitation or pre-selection. The number of "at least 15" telephone interviews stated in section 2.2.1 is intended to give a lower boundary. There is no upper boundary.