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**Greece-Heraklion: Certification in industrial environments and smart grids  
2013/S 248-431817**

**Contract notice**

**Services**

Directive 2004/18/EC

**Section I: Contracting authority**

**I.1) Name, addresses and contact point(s)**

European Union Agency for Network and Information Security  
PO Box 1309  
Contact point(s): Procurement Officer  
710 01 Heraklion  
GREECE  
Telephone: +30 2814409710  
E-mail: [procurement@enisa.europa.eu](mailto:procurement@enisa.europa.eu)

**Internet address(es):**

General address of the contracting authority: <http://www.enisa.europa.eu>  
Electronic access to information: <http://www.enisa.europa.eu/procurement>

**Further information can be obtained from:** The above mentioned contact point(s)

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:** The above mentioned contact point(s)

**Tenders or requests to participate must be sent to:** The above mentioned contact point(s)

**I.2) Type of the contracting authority**

European institution/agency or international organisation

**I.3) Main activity**

Other: Network and information security.

**I.4) Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

**II.1) Description**

**II.1.1) Title attributed to the contract by the contracting authority:**

Certification in industrial environments and smart grids.

**II.1.2) Type of contract and location of works, place of delivery or of performance**

Services

Service category No 8: Research and development services

Main site or location of works, place of delivery or of performance: Mainly at contractor's own premises.

NUTS code GR431

**II.1.3) Information about a public contract, a framework agreement or a dynamic purchasing system (DPS)**

The notice involves a public contract

**II.1.4) Information on framework agreement**

**II.1.5) Short description of the contract or purchase(s)**

Lot 1 — certification of cyber security skills of ICS/SCADA experts:

The objectives of this study are to:

- perform desktop research on the existing security components' and systems' certification approaches for smart grids,
- identify the gaps between different certification schemes (if any) among MSs and the challenges involved in further developing a harmonised certification approach,
- produce guidance for both the development of new, or improvement of already existing, and harmonisation of current smart grid certification (if any) both at national and at European level,
- provide recommendations on how to develop new or improve existing approaches to a pan-European harmonised smart grid components' and systems' security certification.

Lot 2 — smart grid (cyber) security certification:

The objectives of this study are to:

- perform desktop research on the existing security certification approaches for smart grids; access to relevant existing statistical data is considered to be advantageous,
- identify the gaps between different certification schemes (if any) among MSs and the challenges involved in further developing a harmonised certification approach,
- produce guidance for both the development of new, or improvement of already existing, and harmonisation of current smart grid certification (if any) both at national and at European level,
- provide recommendations on how to develop new or improve existing approaches to a pan-European harmonised smart grid security certification.

**II.1.6) Common procurement vocabulary (CPV)**

73000000

**II.1.7) Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): no

**II.1.8) Lots**

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

**II.1.9) Information about variants**

Variants will be accepted: no

**II.2) Quantity or scope of the contract**

**II.2.1) Total quantity or scope:**

The maximum amount available for the services required for both lots is 80 000 EUR.

Estimated value excluding VAT: 80 000 EUR

**II.2.2) Information about options**

Options: no

**II.2.3) Information about renewals**

This contract is subject to renewal: no

**II.3) Duration of the contract or time limit for completion**

Starting 10.3.2014. Completion 15.10.2014

**Information about lots**

Lot No: 1

Lot title: Lot 1 — certification of cyber security skills of ICS/SCADA experts

1) **Short description**

The objectives of this study are to:

- perform desktop research on the existing security components' and systems' certification approaches for smart grids,
- identify the gaps between different certification schemes (if any) among MSs and the challenges involved in further developing a harmonised certification approach,
- produce guidance for both the development of new, or improvement of already existing, and harmonisation of current smart grid certification (if any) both at national and at European level,
- provide recommendations on how to develop new or improve existing approaches to a pan-European harmonised smart grid components' and systems' security certification.

2) **Common procurement vocabulary (CPV)**

73000000

3) **Quantity or scope**

Budget available to a maximum of 40 000 EUR.

4) **Indication about different date for duration of contract or starting/completion**

5) **Additional information about lots**

Lot No: 2

Lot title: Lot 2 — smart grid (cyber) security certification

1) **Short description**

The objectives of this study are to:

- perform desktop research on the existing security certification approaches for smart grids; access to relevant existing statistical data is considered to be advantageous,
- identify the gaps between different certification schemes (if any) among MSs and the challenges involved in further developing a harmonised certification approach,
- produce guidance for both the development of new, or improvement of already existing, and harmonisation of current smart grid certification (if any) both at national and at European level,
- provide recommendations on how to develop new or improve existing approaches to a pan-European harmonised smart grid security certification.

2) **Common procurement vocabulary (CPV)**

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3) **Quantity or scope**

Budget available up to a maximum of 40 000 EUR.

4) **Indication about different date for duration of contract or starting/completion**

5) **Additional information about lots**

**Section III: Legal, economic, financial and technical information**

III.1) **Conditions relating to the contract**

III.1.1) **Deposits and guarantees required:**

As stated in the tender documentation.

III.1.2) **Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them:**

As stated in the tender documentation.

III.1.3) **Legal form to be taken by the group of economic operators to whom the contract is to be awarded:**

As stated in the tender documentation.

- III.1.4) **Other particular conditions**  
The performance of the contract is subject to particular conditions: no
- III.2) **Conditions for participation**
- III.2.1) **Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers**  
Information and formalities necessary for evaluating if the requirements are met: As stated in the tender documentation.
- III.2.2) **Economic and financial ability**  
Information and formalities necessary for evaluating if the requirements are met: As stated in the tender documentation.
- III.2.3) **Technical capacity**  
Information and formalities necessary for evaluating if the requirements are met:  
As stated in the tender documentation.
- III.2.4) **Information about reserved contracts**
- III.3) **Conditions specific to services contracts**
- III.3.1) **Information about a particular profession**  
Execution of the service is reserved to a particular profession: no
- III.3.2) **Staff responsible for the execution of the service**  
Legal persons should indicate the names and professional qualifications of the staff responsible for the execution of the service: yes

**Section IV: Procedure**

- IV.1) **Type of procedure**
- IV.1.1) **Type of procedure**  
Open
- IV.1.2) **Limitations on the number of operators who will be invited to tender or to participate**
- IV.1.3) **Reduction of the number of operators during the negotiation or dialogue**
- IV.2) **Award criteria**
- IV.2.1) **Award criteria**  
The most economically advantageous tender in terms of the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document
- IV.2.2) **Information about electronic auction**  
An electronic auction will be used: no
- IV.3) **Administrative information**
- IV.3.1) **File reference number attributed by the contracting authority:**  
ENISA D-COD-13-T32.
- IV.3.2) **Previous publication(s) concerning the same contract**  
no
- IV.3.3) **Conditions for obtaining specifications and additional documents or descriptive document**  
Time limit for receipt of requests for documents or for accessing documents: 31.1.2014  
Payable documents: no
- IV.3.4) **Time limit for receipt of tenders or requests to participate**

31.1.2014 - 17:00

IV.3.5) **Date of dispatch of invitations to tender or to participate to selected candidates**

IV.3.6) **Language(s) in which tenders or requests to participate may be drawn up**  
English.

IV.3.7) **Minimum time frame during which the tenderer must maintain the tender**  
Duration in months: 9 (from the date stated for receipt of tender)

IV.3.8) **Conditions for opening of tenders**

Date: 12.2.2014 - 10:00

Place:

ENISA, Science and Technology Park of Crete, 700 13 Vassilika Vouton, GREECE.

Persons authorised to be present at the opening of tenders: yes

Additional information about authorised persons and opening procedure: 1 representative of each tendering party. Tenderers wishing to attend must send an e-mail at least 2 working days prior to the opening session.

#### **Section VI: Complementary information**

VI.1) **Information about recurrence**

This is a recurrent procurement: no

VI.2) **Information about European Union funds**

The contract is related to a project and/or programme financed by European Union funds: no

VI.3) **Additional information**

Please find all tender documentation published on the ENISA website <http://www.enisa.europa.eu/procurement>

VI.4) **Procedures for appeal**

VI.4.1) **Body responsible for appeal procedures**

Court of Justice of the European Union

boulevard Konrad Adenauer

2925 Kirchberg

LUXEMBOURG

E-mail: [cfi.registry@curia.europa.eu](mailto:cfi.registry@curia.europa.eu)

Telephone: +352 4303-1

Fax: +352 4303-2600

**Body responsible for mediation procedures**

The European Ombudsman

1 avenue du Président Robert Schuman, CS 30403

67001 Strasbourg

FRANCE

E-mail: [eo@ombudsman.europa.eu](mailto:eo@ombudsman.europa.eu)

Telephone: +33 388172313

Internet address: <http://www.ombudsman.europa.eu>

Fax: +33 388179062

VI.4.2) **Lodging of appeals**

VI.4.3) **Service from which information about the lodging of appeals may be obtained**

VI.5) **Date of dispatch of this notice:**

11.12.2013