

#### **EUROPEAN UNION**

Publication of Supplement to the Official Journal of the European Union

2, rue Mercier, L-2985 Luxembourg Fax (352) 29 29-42670

# **CONTRACT NOTICE**

#### **SECTION I: CONTRACTING AUTHORITY**

## I.1) NAME, ADDRESSES AND CONTACT POINT(S)

Official name: EUROPEAN NETWORK AND INFORMATION SECURITY AGENCY

Postal address: PO Box 1309

Town: HERAKLION Postal code: GR 71 001

Country: Greece

Contact point(s): Procurement Officer Telephone: +302810391280

For the attention of:

Email: procurement@enisa.europa.eu Fax: +302810391410

# Internet address(es) (if applicable)

General address of the contracting authority (URL): www.enisa.europa.eu

Address of the buyer profile (URL):

#### Further information can be obtained at:

- As in above-mentioned contact point(s)
- Other: please complete Annex A.I

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained at:

- As in above-mentioned contact point(s)
- Other: please complete Annex A.II

#### Tenders or requests to participate must be sent to:

- As in above-mentioned contact point(s)
- Other: please complete Annex A.III

# I.2) TYPE OF THE CONTRACTING AUTHORITY AND MAIN ACTIVITY OR ACTIVITIES

$\circ$	Ministry or any other national or federal	<ul><li>☐ General public services</li><li>☐ Defence</li></ul>				
O	authority, including their regional or local					
	sub-divisions	$\square$ Public order and safety				
0	National or federal agency/office	☐ Environment				
0	Regional or local authority	$\square$ Economic and financial affairs				
	Regional or local agency/office	□ Health				
-		$\square$ Housing and community amenities				
0	Body governed by public law	☐ Social protection				
$\odot$	European institution/agency or international	$\square$ Recreation, culture and religion				
	organisation	☐ Education				
0	Other	☐ Other				
(pleas	se specify):	(please specify):				
<b>-</b> .						
The co	ontracting authority is purchasing on behalf of ot	her contracting authorities				
0	yes	<ul><li>no</li></ul>				

#### **SECTION II: OBJECT OF THE CONTRACT**

# II.1) DESCRIPTION

# II.1.1) Title attributed to the contract by the contracting authority

Botnets: Detection, Measurement, Disinfection and Defence

# II.1.2) Type of contract and location of works, place of delivery or of performance

(Choose one category only - works, supplies or services - which corresponds most to the specific object of your contract or purchase(s))

(a) Works □	(b) Supplies □	(c) Services ⊠				
Execution	<ul><li>Purchase</li></ul>	Service category: No08				
<ul> <li>Design and execution</li> </ul>	○ Lease	(For service categories 1-27, please see Annex II of Directive				
<ul> <li>Realisation, by whatever</li> </ul>	○ Rental	2004/18/EC)				
means of work, corresponding to the	<ul> <li>Hire purchase</li> </ul>					
requirements specified by the contracting authorities	<ul> <li>A combination of these</li> </ul>					
Main site or location of works	Main place of delivery	Main place of performance				
		Mainly at contractor's own premises				
		NUTS code GR431				
II.1.3) The notice involves						
<ul><li>A public contract</li></ul>	0	0				
	The setting up of a dynamic purchasing system (DPS)	The establishment of a framework agreement				
II.1.4) Information on framework agr	reement (if applicable)					
Framework agreement with several on Number , <i>OR, if applicable,</i> maximup articipants to the framework agreement with several of Number 1 or Number 1	um number of	ment with a single operator □				
Duration of the framework agreeme	nt:					
Duration in year(s):	or month(s):					
Justification for a framework agreemer	nt, the duration of which exceeds fou	r years:				
Estimated total value of purchases figures only):	for the entire duration of the frame	work agreement (if applicable; give				
Estimated value excluding VAT:		Currency:				
OR Range: between	and	Currency:				
Frequency and value of the contracts t	to be awarded:(if known):					

#### II.1.5) Short description of the contract or purchase(s)

ENISA requires the provision of specialised services on the subject of Botnets, including Stock-Taking, Analysis, Good Practices and Recommendations. The services required have been presented as two LOTS, with the specific requirements for each LOT as follows:

# a) LOT 1 – Botnet Measurement Techniques

The objective of this LOT is to take stock of the techniques used for measuring the extent of botnets and their activities (i.e. the number and nature of infections) and to provide guidance on the best available measurement techniques and the limitations of techniques in use.

#### LOT 1 is organized into three tasks:

Task 1 - Stock-Taking

Task 2 – Analysis, Good Practices and Recommendations

Task 3 - Project Management

# b) LOT 2 Detecting, Disinfecting and Defending against Botnets

The objective of this LOT is to take stock of and analyse policies, measures and methods to detect, disinfect and neutralise botnets. The analysis will enable the development of good practices and issuing of recommendations for all relevant stakeholders.

#### LOT 2 is organized into three tasks:

Task 1 – Identify Stakeholders, Stock Taking

Task 2 – Analysis, Good Practice Development and Recommendations

Task 3 - Project Management

II.1.6) Common procure	ement vocabulary (CPV)						
	Main vocabulary	Supplementary vocabula	ocabulary(if applicable)				
Main object	73000000						
Additional object(s)	73210000						
II.1.7) Contract covered	by the Government Procure	ment Agreement (GPA)					
○ yes	<ul><li>no</li></ul>						
II.1.8) Division into lots	(for information about lots, use	Annex B as many times as	there are lots)				
yes	O no						
If yes,tenders should be	submitted for (tick one box only	y)					
one lot only	<ul><li>one or more le</li></ul>	ots O all lo	ots				
II.1.9) Variants will be a	ccepted						
○ yes	no						
II.2.1) Total quantity or	OPE OF THE CONTRACT scope (including all lots and operations) satisfied by the contract of the	• • • • •					
LOT 2 - 80,000.00 Euro							
If applicable, estimated	value excluding VAT (give figur	res only): 120000.00	Currency: EUR				
OR Range: between	and		Currency:				
II.2.2) Options (if applica	able)						
○ yes		<ul><li>no</li></ul>					
If yes, description of thes	se options:						
If known, provisional time	etable for recourse to these opt	ions:					
in months:	r days: (from the award o	f the contract)					
Number of possible rene	ewals (if any):	or Range: between a	nd				
If known, in the case of re	enewable supplies or service c	ontracts, estimated timefram	e for subsequent contracts:				
in months:	or days: (from t	he award of the contract)					
II.3) DURATION OF THE	CONTRACT OR TIME-LIMIT	FOR COMPLETION					
Duration in months: 12	or days: (	from the award of the contra	ct)				
OR Starting	(dd/mm/yyyy)						
Completion	(dd/mm/yyyy)						

#### SECTION III: LEGAL, ECONOMIC, FINANCIAL AND TECHNICAL INFORMATION

# III.1) CONDITIONS RELATING TO THE CONTRACT

III.1.1) Deposits and guarantees required (if applicable)

As stated in the tender documentation

III.1.2) Main financing conditions and payment arrangements and/or reference to the relevant provisions regulating them

As stated in the tender documentation

III.1.3) Legal form to be taken by the group of economic operators to whom the contract is to be awarded (if applicable)

As stated in the tender documentation

III.1.4) Other particular conditions to which the performance of the contract is subject (if applicable)

O yes

no

If yes, description of particular conditions

# III.2) CONDITIONS FOR PARTICIPATION

# III.2.1) Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers

Information and formalities necessary for evaluating if requirements are met:

As stated in the tender documentation

# III.2.2) Economic and financial capacity

Information and formalities necessary for evaluating if requirements are met:

Minimum level(s) of standards possibly required (if applicable):

As stated in the tender documentation

#### III.2.3) Technical capacity

Information and formalities necessary for evaluating if requirements are met:

Minimum level(s) of standards possibly required (if applicable):

As stated in the tender documentation

# III.2.4) Reserved contracts (if applicable) ○ yes ● no The contract is restricted to sheltered workshops □ The execution of the contract is restricted to the framework of sheltered employment programmes III.3) CONDITIONS SPECIFIC TO SERVICES CONTRACTS III.3.1) Execution of the service is reserved to a particular profession ○ yes ● no If yes,reference to the relevant law, regulation or administrative provision: III.3.2) Legal entities should indicate the names and professional qualifications of the staff responsible for the execution of the service

O no

**Botnets: Detection, Measurement, Disinfection and Defence** 

yes

Botnets: Detection, Measurement, Disinfection and Defence
SECTION IV: PROCEDURE

IV.1) T	YPE OF PROCEDURE							
IV.1.1)	Type of procedure							
•	Open							
0	Restricted							
0	Accelerated restricted	Justifi	cation for th	e choice of	acce	lerated	proc	edure:
0	Negotiated	Candi	dates have	already be	en se	lected		
		0	yes		0	no		
		opera	, provide na tors already onal informa	selected u				
0	Accelerated negotiated	Justifi	cation for th	e choice of	acce	lerated	proc	edure:
0	Competitive dialogue							
•	Limitations on the number of operators who we ted and negotiated procedures, competitive dialog		nvited to to	ender or to	part	icipate		
Envisa	aged number of operators							
OR Er	nvisaged minimum number and , if applicable	, maxir	num numbe	er				
Object	tive criteria for choosing the limited number of car	ndidate	s:					
	Reduction of the number of operators during titive dialogue)	the ne	gotiation o	r dialogue(	(nego	tiated p	roce	dure,
Recourse to staged procedure to gradually reduce the r tenders to be negotiated			of solution	s to be disc	usse	d or	0	yes
							0	no

IV.2) AWARD CRITERIA				
IV.2.1) Award criteria (please tick th Lowest price □ OR	e relevant box(e	es))		
The most economically advantage	ous tender in t	erms of ⊠		
☐ the criteria stated below(the award importance where weighting is not possible.)  ☑ the criteria stated in the specificate document	ossible for dem	onstrable reasons)		-
Criteria	Weighting	Criteria		Weighting
1.		6.		
2.		7.		
3.		8.		
4.		9.		
5.		10.		
IV.2.2) An electronic auction will be	e used			
yes				
IV.3) ADMINISTRATIVE INFORMAT	ION			
IV.3.1) File reference number attrib ENISA P/15/09/TSP	outed by the co	ntracting authority	(if applicable)	
IV.3.2) Previous publication(s) con	cerning the sa	me contract		
○ yes		<ul><li>no</li></ul>		
If yes,				
<ul> <li>Prior information notice</li> </ul>			buyer profile	
Notice number in OJ: /S -	of oh(o) □	(dd/mm/yyy	y)	
Other previous publications (if applications) Conditions for obtaining specific descriptive document (in the case of Time limit for receipt of requests for other previous publications).	ecifications an of a competitive	dialogue)		a DPS) <b>or</b>
Date: 29/09/2009 (dd/mm/yyyy)			Time: 17:00	
Payable documents				
○ yes		<ul><li>no</li></ul>		
If yes, price (give figures only): Terms and method of payment:	Curre	ency:		

working days prior to the Opening session.

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:			(dd/i	mm/yy	yy)													
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) Min	imun	n time	fran	ne dur	ing w	hich	the t	ender	er mu	ıst ma	aintaiı	n the	tende	er (op	en pro	ocedu	re)	
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OR Duration in month(s): 9							•	(1	from t	he da	te sta	ted fo	r rece	ipt of				
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(dd/mm/yyyyy)  Date of dispatch of invitations to requests to participate may or requests to par	cos/10/2009 (dd/mm/yyyy)  Date of dispatch of invitations to tender or to participate to selected acase of restricted and negotiated procedures, and competitive dialogues:  (dd/mm/yyyy)  Danguage(s) in which tenders or requests to participate may be dresponded by the competitive dialogues:  (CS DA DE ET EL EN FR IT LV LT HU MT NL  (CS DA DE ET EL EN FR IT LV LT H	Times (a) Date of dispatch of invitations to tender or to participate to selected care as case of restricted and negotiated procedures, and competitive dialogue)  (dd/mm/yyyy)  (dd/mm/yyyy)  (dd/mm/yyyyy)  (dd/mm/yyyyy)  (dd/mm/yyyyy)  (dd/mm/yyyyy)  (ds) Language(s) in which tenders or requests to participate may be drawn to the competitive dialogue  (cs DA DE ET EL EN FR IT LV LT HU MT NL PL  (dc)  (dd/mm/yyyyy)  (dd/mm/yyyyy)  (dd/mm/yyyyy)  (dd/mm/yyyyy)  (dd/mm/yyyyy)  (dd/mm/yyyyy)  (dd/mm/yyyyy)  (df applicable): ENISA, Science and Technology Park of Crete, Vassilika Voute one authorised to be present at the opening of tenders (if applicable) tes  (a) No	Time: 17::  10) Date of dispatch of invitations to tender or to participate to selected candidate case of restricted and negotiated procedures, and competitive dialogue)  11:: (dd/mm/yyyy)  12) Language(s) in which tenders or requests to participate may be drawn up  12:: (dd/mm/yyyy)  13: CS DA DE ET EL EN FR IT LV LT HU MT NL PL PT  14: (dd/mm/yyyy)  15: (dd/mm/yyyy)  16: (dd/mm/yyyy)  17: (dd/mm/yyyy)  18: (dd/mm/yyyy)  19: (dd/mm/yyyy)  19: (dd/mm/yyyy)  19: (from the date statender)  19: (or days: (from the date statender)  10: (if applicable): ENISA, Science and Technology Park of Crete, Vassilika Vouton GR ons authorised to be present at the opening of tenders (if applicable)  19: (if applicable): (if applicable)  10: (if applicable): (if applicable)	Time: 17:00  Date of dispatch of invitations to tender or to participate to selected candidates (if a case of restricted and negotiated procedures, and competitive dialogue)  (dd/mm/yyyy)  Data of dispatch of invitations to tender or to participate to selected candidates (if a case of restricted and negotiated procedures, and competitive dialogue)  (dd/mm/yyyy)  Data of dispatch of invitations to tender or to participate to selected candidates (if a paplicable)  (dd/mm/yyyy)  Data of dispatch of invitations to tender or to participate to selected candidates (if applicable)  (if applicable): ENISA, Science and Technology Park of Crete, Vassilika Vouton GR700 1 and suthorised to be present at the opening of tenders (if applicable)  (if applicable)  (if applicable)	Time: 17:00  Date of dispatch of invitations to tender or to participate to selected candidates (if known a case of restricted and negotiated procedures, and competitive dialogue)  (dd/mm/yyyy)  Danguage(s) in which tenders or requests to participate may be drawn up  CS DA DE ET EL EN FR IT LV LT HU MT NL PL PT SK SL  CT:  Minimum time frame during which the tenderer must maintain the tender (open procedure):  (dd/mm/yyyy)  Duration in month(s): 9  or days: (from the date stated for recented tender)  (dd/mm/yyyy) Time: 10:00  (if applicable): ENISA, Science and Technology Park of Crete, Vassilika Vouton GR700 13  ons authorised to be present at the opening of tenders (if applicable)  or to selected candidates (if known and competitive dialogue)  Time: 17:00  Time: 17:00  Time: 17:00  Time: 17:00  Time: 17:00  To days: (from the date stated for recented and competitive dialogue)  Or days: (from the date stated for recented and competitive dialogue)  Or days: (from the date stated for recented and competitive dialogue)  Or days: (from the date stated for recented and competitive dialogue)	Time: 17:00  Date of dispatch of invitations to tender or to participate to selected candidates (if known) a case of restricted and negotiated procedures, and competitive dialogue)  (dd/mm/yyyy)  Danguage(s) in which tenders or requests to participate may be drawn up  CS DA DE ET EL EN FR IT LV LT HU MT NL PL PT SK SL FI  (dd/mm/yyyy)  Difference during which the tenderer must maintain the tender (open procedure)  (dd/mm/yyyy)  Duration in month(s): 9  Or days: (from the date stated for receipt of tender)  (df applicable): ENISA, Science and Technology Park of Crete, Vassilika Vouton GR700 13 and authorised to be present at the opening of tenders (if applicable)

#### **SECTION VI: COMPLEMENTARY INFORMATION**

# VI.1) THIS IS A RECURRENT PROCUREMENT (if applicable) O yes no If yes, estimated timing for further notices to be published: VI.2) CONTRACT RELATED TO A PROJECT AND/OR PROGRAMME FINANCED BY EU FUNDS O yes no **If yes**, reference to project(s) and/or programme(s): VI.3) ADDITIONAL INFORMATION (if applicable) VI.4) PROCEDURES FOR APPEAL VI.4.1) Body responsible for appeal procedures Official name: Court of First Instance of the European Communities Postal address: rue du Fort Niedergrünewald Town: Postal code: L-2925 Country: Luxembourg Email: CFI.Registry@curia.europa.eu Telephone: (352) 43 03-1 Fax: Internet address

# **Body responsible for mediation procedures** (if applicable)

Official name: The European Ombudsman

Postal address: 1 avenue du Président Robert Schuman BP 403

Town: Strasbourg Postal code: F-67001

Country: France

Email: euro-ombudsman@europarl.europa.eu Telephone: (33) 388 17 23 13

Fax:

(URL):

Internet address

(URL):

VI.4.2) Lodging of appeals (please fill heading VI.4.2 OR if need be, heading VI.4.3)

11 / 16 SIMAP2\_domcost 19.08.2009 02:39 PM MEST- ID:2009-096720

Precise information on deadline(s) for lodging appeals:

# VI.4.3) Service from which information about the lodging of appeals may be obtained

Official name:	
Postal address:	
Town:	Postal code:
Country:	
Email:	Telephone:
Fax:	
Internet address (URL):	

# VI.5) DATE OF DISPATCH OF THIS NOTICE:

19/08/2009 (dd/mm/yyyy)

# **ANNEX A**

ADDITIONAL ADDRESSES AND CONTACT POINTS

) ADDRESSES AND CONTACT POINTS FR	OM WHICH FURTHER INFORMATION CAN BE OBTAINED
Official name:	
Postal address:	
Town:	Postal code:
Country:	
Contact point(s):	Telephone:
For the attention of:	
Email:	Fax:
Internet address (URL):	
	ROM WHICH SPECIFICATIONS AND ADDITIONAL FOR COMPETITIVE DIALOGUE AS WELL AS A DYNAMIC FD
Official name:	
Postal address:	
Town:	Postal code:
Country:	
Contact point(s):	Telephone:
For the attention of:	
Email:	Fax:
Internet address (URL):	
III) ADDRESSES AND CONTACT POINTS T SENT	O WHICH TENDERS/REQUESTS TO PARTICIPATE MUST BE
Official name:	
Postal address:	
Town:	Postal code:
Country:	
Contact point(s):	Telephone:
For the attention of:	
Email:	Fax:

Internet address (URL):

#### ANNEX B (1)

INFORMATION ABOUT LOTS

# **LOT NO 1 TITLE Botnet Measurement Techniques**

# 1) SHORT DESCRIPTION

The objective of this LOT is to take stock of the techniques used for measuring the extent of botnets and their activities (i.e. the number and nature of infections) and to provide guidance on the best available measurement techniques and the limitations of techniques in use.

# 2) COMMON PROCUREMENT VOCABULARY (CPV)

	Main vocabulary	Supplementary vocabulary (if applicable)
Main object	73000000	
Additional object(s)	73210000	

# 3) QUANTITY OR SCOPE

The maximum volume of the contract will be 40,000.00 Euro EX VAT

If known, estimated cost excluding VAT(give figures only) 40000.00 Currency: EUR

OR Range: between and Currency:

# 4) INDICATION ABOUT DIFFERENT DATE FOR DURATION OF CONTRACT OR STARTING/COMPLETION (if applicable)

Duration in months: or days: (from the award of the contract)

OR Starting 01/12/2009 (dd/mm/yyyy)

Completion 31/05/2010 (dd/mm/yyyy)

# 5) ADDITIONAL INFORMATION ABOUT LOTS

#### ANNEX B (2)

INFORMATION ABOUT LOTS

# LOT NO 2 TITLE Detecting, Disinfecting and Defending against Botnets

# 1) SHORT DESCRIPTION

The objective of this LOT is to take stock of and analyse policies, measures and methods to detect, disinfect and neutralise botnets. The analysis will enable the development of good practices and issuing of recommendations for all relevant stakeholders.

# 2) COMMON PROCUREMENT VOCABULARY (CPV)

	Main vocabulary	Supplementary vocabulary (if applicable)
Main object	73000000	
Additional object(s)	73210000	

# 3) QUANTITY OR SCOPE

The maximum volume of the contract will be 80,000.00 Euro EX VAT

If known, estimated cost excluding VAT(give figures only) 80000.00 Currency: EUR

OR Range: between and Currency:

# 4) INDICATION ABOUT DIFFERENT DATE FOR DURATION OF CONTRACT OR STARTING/COMPLETION (if applicable)

Duration in months: or days: (from the award of the contract)

OR Starting 01/12/2009 (dd/mm/yyyy)

Completion 31/10/2010 (dd/mm/yyyy)

# 5) ADDITIONAL INFORMATION ABOUT LOTS