



EUROPEAN UNION

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2, rue Mercier, L-2985 Luxembourg Fax (352) 29 29-42670

E-mail: [ojs@publications.europa.eu](mailto:ojs@publications.europa.eu) Info & on-line forms: <http://simap.europa.eu>

## CONTRACT NOTICE

### SECTION I: CONTRACTING AUTHORITY

#### I.1) NAME, ADDRESSES AND CONTACT POINT(S)

**Official name:** EUROPEAN NETWORK AND INFORMATION SECURITY AGENCY  
**Postal address:** PO Box 1309  
Town: HERAKLION Postal code: GR 71 001  
Country: Greece  
**Contact point(s):** Procurement Officer Telephone: +302810391280  
For the attention of:  
Email: [procurement@enisa.europa.eu](mailto:procurement@enisa.europa.eu) Fax: +302810391410

**Internet address(es) (if applicable)**

General address of the contracting authority (*URL*): [www.enisa.europa.eu](http://www.enisa.europa.eu)

Address of the buyer profile (*URL*):

**Further information can be obtained at:**

- As in above-mentioned contact point(s)
- Other: please complete Annex A.I

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained at:**

- As in above-mentioned contact point(s)
- Other: please complete Annex A.II

**Tenders or requests to participate must be sent to:**

- As in above-mentioned contact point(s)
- Other: please complete Annex A.III

**I.2) TYPE OF THE CONTRACTING AUTHORITY AND MAIN ACTIVITY OR ACTIVITIES**

- Ministry or any other national or federal authority, including their regional or local sub-divisions
- National or federal agency/office
- Regional or local authority
- Regional or local agency/office
- Body governed by public law
- European institution/agency or international organisation
- Other

*(please specify):*

- General public services
- Defence
- Public order and safety
- Environment
- Economic and financial affairs
- Health
- Housing and community amenities
- Social protection
- Recreation, culture and religion
- Education
- Other

*(please specify):*

The contracting authority is purchasing on behalf of other contracting authorities

- yes
- no

**SECTION II: OBJECT OF THE CONTRACT**

**II.1) DESCRIPTION**

**II.1.1) Title attributed to the contract by the contracting authority**

Botnets: Detection, Measurement, Disinfection and Defence

**II.1.2) Type of contract and location of works, place of delivery or of performance**

*(Choose one category only - works, supplies or services - which corresponds most to the specific object of your contract or purchase(s))*

**(a) Works**

- Execution
- Design and execution
- Realisation, by whatever means of work, corresponding to the requirements specified by the contracting authorities

**(b) Supplies**

- Purchase
- Lease
- Rental
- Hire purchase
- A combination of these

**(c) Services**

Service category: No08  
*(For service categories 1-27, please see Annex II of Directive 2004/18/EC)*

Main site or location of works

Main place of delivery

Main place of performance

Mainly at contractor's own premises

NUTS code GR431

**II.1.3) The notice involves**

A public contract

The setting up of a dynamic purchasing system (DPS)

The establishment of a framework agreement

**II.1.4) Information on framework agreement (if applicable)**

Framework agreement with several operators

Framework agreement with a single operator

Number , OR, if applicable, maximum number of participants to the framework agreement envisaged

**Duration of the framework agreement:**

Duration in year(s):

or month(s):

Justification for a framework agreement, the duration of which exceeds four years:

**Estimated total value of purchases for the entire duration of the framework agreement (if applicable; give figures only):**

Estimated value excluding VAT:

Currency:

OR Range: between and

Currency:

Frequency and value of the contracts to be awarded: *(if known)* :

### **II.1.5) Short description of the contract or purchase(s)**

ENISA requires the provision of specialised services on the subject of Botnets, including Stock-Taking, Analysis, Good Practices and Recommendations. The services required have been presented as two LOTS, with the specific requirements for each LOT as follows:

#### **a) LOT 1 – Botnet Measurement Techniques**

The objective of this LOT is to take stock of the techniques used for measuring the extent of botnets and their activities (i.e. the number and nature of infections) and to provide guidance on the best available measurement techniques and the limitations of techniques in use.

LOT 1 is organized into three tasks:

Task 1 – Stock-Taking

Task 2 – Analysis, Good Practices and Recommendations

Task 3 – Project Management

#### **b) LOT 2 Detecting, Disinfecting and Defending against Botnets**

The objective of this LOT is to take stock of and analyse policies, measures and methods to detect, disinfect and neutralise botnets. The analysis will enable the development of good practices and issuing of recommendations for all relevant stakeholders.

LOT 2 is organized into three tasks:

Task 1 – Identify Stakeholders, Stock Taking

Task 2 – Analysis, Good Practice Development and Recommendations

Task 3 – Project Management



## SECTION III: LEGAL, ECONOMIC, FINANCIAL AND TECHNICAL INFORMATION

### III.1) CONDITIONS RELATING TO THE CONTRACT

#### III.1.1) Deposits and guarantees required *(if applicable)*

As stated in the tender documentation

#### III.1.2) Main financing conditions and payment arrangements and/or reference to the relevant provisions regulating them

As stated in the tender documentation

#### III.1.3) Legal form to be taken by the group of economic operators to whom the contract is to be awarded *(if applicable)*

As stated in the tender documentation

#### III.1.4) Other particular conditions to which the performance of the contract is subject *(if applicable)*

yes

no

If **yes**, description of particular conditions

### III.2) CONDITIONS FOR PARTICIPATION

#### III.2.1) Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers

Information and formalities necessary for evaluating if requirements are met:

As stated in the tender documentation

#### III.2.2) Economic and financial capacity

Information and formalities necessary for evaluating if requirements are met:

Minimum level(s) of standards possibly required *(if applicable)*:

As stated in the tender documentation

#### III.2.3) Technical capacity

Information and formalities necessary for evaluating if requirements are met:

Minimum level(s) of standards possibly required *(if applicable)*:

As stated in the tender documentation

### III.2.4) Reserved contracts *(if applicable)*

yes  no

The contract is restricted to sheltered workshops

The execution of the contract is restricted to the framework of sheltered employment programmes

### III.3) CONDITIONS SPECIFIC TO SERVICES CONTRACTS

#### III.3.1) Execution of the service is reserved to a particular profession

yes  no

If **yes**, reference to the relevant law, regulation or administrative provision:

#### III.3.2) Legal entities should indicate the names and professional qualifications of the staff responsible for the execution of the service

yes  no

**SECTION IV: PROCEDURE**

**IV.1) TYPE OF PROCEDURE**

**IV.1.1) Type of procedure**

- Open
- Restricted
- Accelerated restricted
- Negotiated

Justification for the choice of accelerated procedure:

Candidates have already been selected

- yes
- no

**If yes, provide names and addresses of economic operators already selected under Section VI.3)**  
*Additional information*

- Accelerated negotiated
- Competitive dialogue

Justification for the choice of accelerated procedure:

**IV.1.2) Limitations on the number of operators who will be invited to tender or to participate**  
*(restricted and negotiated procedures, competitive dialogue)*

Envisaged number of operators

OR Envisaged minimum number and , *if applicable*, maximum number

Objective criteria for choosing the limited number of candidates:

**IV.1.3) Reduction of the number of operators during the negotiation or dialogue***(negotiated procedure, competitive dialogue)*

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

- yes
- no



## IV.2) AWARD CRITERIA

### IV.2.1) Award criteria (please tick the relevant box(es))

Lowest price

OR

The most economically advantageous tender in terms of

the criteria stated below (the award criteria should be given with their weighting or in descending order of importance where weighting is not possible for demonstrable reasons)

the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document

Criteria	Weighting	Criteria	Weighting
1.		6.	
2.		7.	
3.		8.	
4.		9.	
5.		10.	

### IV.2.2) An electronic auction will be used

yes  no

If yes, additional information about electronic auction (if appropriate)

## IV.3) ADMINISTRATIVE INFORMATION

### IV.3.1) File reference number attributed by the contracting authority (if applicable)

ENISA P/15/09/TSP

### IV.3.2) Previous publication(s) concerning the same contract

yes  no

If yes,

Prior information notice  Notice on a buyer profile

Notice number in OJ: **IS** - of (dd/mm/yyyy)

Other previous publications (if applicable)

### IV.3.3) Conditions for obtaining specifications and additional documents (except for a DPS) or descriptive document (in the case of a competitive dialogue)

Time limit for receipt of requests for documents or for accessing documents

Date: 29/09/2009 (dd/mm/yyyy)

Time: 17:00

Payable documents

yes  no

If yes, price (give figures only):

Currency:

Terms and method of payment:

**IV.3.4) Time-limit for receipt of tenders or requests to participate**

Date: 05/10/2009 (dd/mm/yyyy)

Time: 17:00

**IV.3.5) Date of dispatch of invitations to tender or to participate to selected candidates (if known)**  
(in the case of restricted and negotiated procedures, and competitive dialogue)

Date: (dd/mm/yyyy)

**IV.3.6) Language(s) in which tenders or requests to participate may be drawn up**

<b>ES</b>	<b>CS</b>	<b>DA</b>	<b>DE</b>	<b>ET</b>	<b>EL</b>	<b>EN</b>	<b>FR</b>	<b>IT</b>	<b>LV</b>	<b>LT</b>	<b>HU</b>	<b>MT</b>	<b>NL</b>	<b>PL</b>	<b>PT</b>	<b>SK</b>	<b>SL</b>	<b>FI</b>	<b>SV</b>	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Other:**

**IV.3.7) Minimum time frame during which the tenderer must maintain the tender (open procedure)**

Until: (dd/mm/yyyy)

OR Duration in month(s): 9

or days: (from the date stated for receipt of tender)

**IV.3.8) Conditions for opening tenders**

Date: 12/10/2009 (dd/mm/yyyy) Time: 10:00

Place (if applicable): ENISA, Science and Technology Park of Crete, Vassilika Vouton GR700 13

Persons authorised to be present at the opening of tenders (if applicable)

yes

no

One representative of each tendering party. Tenderers wishing to attend must send a fax or email at least 2 working days prior to the Opening session.



Precise information on deadline(s) for lodging appeals:

**VI.4.3) Service from which information about the lodging of appeals may be obtained**

Official name:

Postal address:

Town:

Postal code:

Country:

Email:

Telephone:

Fax:

Internet address  
(URL):

**VI.5) DATE OF DISPATCH OF THIS NOTICE:**

*19/08/2009 (dd/mm/yyyy)*

**ANNEX A**

*ADDITIONAL ADDRESSES AND CONTACT POINTS*

**I) ADDRESSES AND CONTACT POINTS FROM WHICH FURTHER INFORMATION CAN BE OBTAINED**

Official name:

Postal address:

Town:

Postal code:

Country:

Contact point(s):

Telephone:

For the attention of:

Email:

Fax:

Internet address (URL):

**II) ADDRESSES AND CONTACT POINTS FROM WHICH SPECIFICATIONS AND ADDITIONAL DOCUMENTS (INCLUDING DOCUMENTS FOR COMPETITIVE DIALOGUE AS WELL AS A DYNAMIC PURCHASING SYSTEM) CAN BE OBTAINED**

Official name:

Postal address:

Town:

Postal code:

Country:

Contact point(s):

Telephone:

For the attention of:

Email:

Fax:

Internet address (URL):

**III) ADDRESSES AND CONTACT POINTS TO WHICH TENDERS/REQUESTS TO PARTICIPATE MUST BE SENT**

Official name:

Postal address:

Town:

Postal code:

Country:

Contact point(s):

Telephone:

For the attention of:

Email:

Fax:

Internet address (URL):

## ANNEX B (1)

### INFORMATION ABOUT LOTS

#### LOT NO 1 TITLE Botnet Measurement Techniques

##### 1) SHORT DESCRIPTION

The objective of this LOT is to take stock of the techniques used for measuring the extent of botnets and their activities (i.e. the number and nature of infections) and to provide guidance on the best available measurement techniques and the limitations of techniques in use.

##### 2) COMMON PROCUREMENT VOCABULARY (CPV)

	Main vocabulary	Supplementary vocabulary (if applicable)
Main object	73000000	
Additional object(s)	73210000	

##### 3) QUANTITY OR SCOPE

The maximum volume of the contract will be 40,000.00 Euro EX VAT

If known, estimated cost excluding VAT (give figures only) 40000.00

Currency: EUR

OR Range: between and

Currency:

##### 4) INDICATION ABOUT DIFFERENT DATE FOR DURATION OF CONTRACT OR STARTING/COMPLETION (if applicable)

Duration in months: or days: (from the award of the contract)

OR Starting 01/12/2009 (dd/mm/yyyy)

Completion 31/05/2010 (dd/mm/yyyy)

##### 5) ADDITIONAL INFORMATION ABOUT LOTS

