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# GR-Heraklion: barriers to cross-sectoral NIS cooperation and incentives for engagement in multi-stakeholder frameworks

2010/S 56-082557

### CONTRACT NOTICE

Services

### **SECTION I: CONTRACTING AUTHORITY**

European Network and Information Security Agency PO Box 1309 Contact: Procurement Officer	
Contact: Procurement Officer	
710 01 Heraklion	
GREECE	
Tel. +30 2810391280	
E-mail: procurement@enisa.europa.eu	
Fax +30 2810391410	
Internet address(es)	
General address of the contracting authority http://www.enisa.europa.eu	
Further information can be obtained at: As in above-mentioned contact point(s)	
Specifications and additional documents (including documents for competitive dialogue and a dynami	С
purchasing system) can be obtained at: As in above-mentioned contact point(s)	
Tenders or requests to participate must be sent to: As in above-mentioned contact point(s)	
1.2) TYPE OF THE CONTRACTING AUTHORITY AND MAIN ACTIVITY OR ACTIVITIES	
European institution/agency or international organisation	
The contracting authority is purchasing on behalf of other contracting authorities No	
SECTION II: OBJECT OF THE CONTRACT	
II.1) DESCRIPTION	
II.1.1) Title attributed to the contract by the contracting authority	
Barriers to cross-sectoral NIS cooperation and incentives for engagement in multi-stakeholder frameworks.	
II.1.2) Type of contract and location of works, place of delivery or of performance	
Services	
Service category: No 8	
Main place of performance mainly at contractor's own premises.	
NUTS code GR431	
II.1.3) The notice involves	
A public contract	
II.1.4) Information on framework agreement	
II.1.5) Short description of the contract or purchase(s)	
ENISA requires 2 studies to be conducted related to the overall topic 'Incentives and responsibility requiremen	ts
for multi-stakeholder NIS co-operation in ICT supplier and user communities' specifically in the media and	
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finance sectors. The aim of the 2 studies is to investigate how the NIS requirements of business users of network-based services may or may not affect co-operation between network operators, software and service security providers, both in the development and delivery of NIS services. In addition, the studies will identify relevant actors and groups of stakeholders, and assess their roles and responsibilities. In contributing to a better understanding of the economic impact of network and information security, the studies are expected to offer explanatory and, where possible, causal linkages.

- II.1.6) Common procurement vocabulary (CPV) 73000000, 79310000, 79311410
- II.1.7) Contract covered by the Government Procurement Agreement (GPA) No
- II.1.8) Division into lots Yes tenders should be submitted for one or more lots
- II.1.9) Variants will be accepted No

### II.2) QUANTITY OR SCOPE OF THE CONTRACT

### II.2.1) Total quantity or scope

The maximum amount available for each lot is as follows: Lot 1 — 35 000 EUR. Lot 2 — 35 000 EUR. Excluding VAT 70 000 EUR

II.2.2) Options

No

II.3) **DURATION OF THE CONTRACT OR TIME-LIMIT FOR COMPLETION** Starting 1.6.2010. Completion 30.9.2010

### **INFORMATION ABOUT LOTS**

LOT NO: 1

TITLE Sectoral demand side study: media

### 1) SHORT DESCRIPTION

The principle objectives of the study are to identify, in the form of a sectoral demand side study:

- barriers to cross-sectoral cooperation, and

— incentives for engagement in the development of multi-stakeholder (including public-private) service tools and frameworks along the media value chain.

### 2) COMMON PROCUREMENT VOCABULARY (CPV)

73000000, 79310000, 79311410

### 3) QUANTITY OR SCOPE

The maximum volume of the contract will be 35 000 EUR excluding VAT. Excluding VAT 35 000 EUR

### 4) INDICATION ABOUT DIFFERENT DATE FOR DURATION OF CONTRACT OR STARTING/COMPLETION Starting 1.6.2010. Completion 30.9.2010

### 5) ADDITIONAL INFORMATION ABOUT LOTS

LOT NO: 2

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TITLE Sectoral demand side study: finance

# 1) SHORT DESCRIPTION

The principle objectives of the study are to identify, in the form of a sectoral demand side study:

- barriers to cross-sectoral cooperation, and

— incentives for engagement in the development of multi-stakeholder (including public-private) service tools and frameworks along the finance value chain.

# 2) COMMON PROCUREMENT VOCABULARY (CPV)

73000000, 79310000, 79311410

# 3) QUANTITY OR SCOPE

The maximum volume of the contract will be 35 000 EUR excluding VAT. Excluding VAT 35 000 EUR

4) **INDICATION ABOUT DIFFERENT DATE FOR DURATION OF CONTRACT OR STARTING/COMPLETION** Starting 1.6.2010. Completion 30.9.2010

### 5) ADDITIONAL INFORMATION ABOUT LOTS

### SECTION III: LEGAL, ECONOMIC, FINANCIAL AND TECHNICAL INFORMATION

### III.1) CONDITIONS RELATING TO THE CONTRACT

- III.1.1) **Deposits and guarantees required** As stated in the tender documentation.
- III.1.2) Main financing conditions and payment arrangements and/or reference to the relevant provisions regulating them

As stated in the tender documentation.

- III.1.3) Legal form to be taken by the group of economic operators to whom the contract is to be awarded As stated in the tender documentation.
- III.1.4) Other particular conditions to which the performance of the contract is subject No
- III.2) CONDITIONS FOR PARTICIPATION
- III.2.1) Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers

Information and formalities necessary for evaluating if requirements are met: as stated in the tender documentation.

### III.2.2) Economic and financial capacity

Information and formalities necessary for evaluating if requirements are met: as stated in the tender documentation.

### III.2.3) Technical capacity

Information and formalities necessary for evaluating if requirements are met: as stated in the tender documentation.

III.2.4) Reserved contracts

No

# III.3) CONDITIONS SPECIFIC TO SERVICES CONTRACTS

III.3.1) Execution of the service is reserved to a particular profession No

III.3.2)	Legal entities should indicate the names and professional qualifications of the staff responsible for the execution of the service Yes
SECTIO	NIV: PROCEDURE
IV.1)	TYPE OF PROCEDURE
IV.1.1)	<b>Type of procedure</b> Open
IV.1.2)	Limitations on the number of operators who will be invited to tender or to participate
IV.1.3)	Reduction of the number of operators during the negotiation or dialogue
IV.2)	AWARD CRITERIA
IV.2.1)	Award criteria The most economically advantageous tender in terms of the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document
IV.2.2)	An electronic auction will be used No
IV.3)	ADMINISTRATIVE INFORMATION
IV.3.1)	File reference number attributed by the contracting authority 'ENISA P/05/10/SRU'.
IV.3.2)	Previous publication(s) concerning the same contract No
IV.3.3)	<b>Conditions for obtaining specifications and additional documents</b> Time limit for receipt of requests for documents or for accessing documents 20.4.2010 - 17:00 Payable documents No
IV.3.4)	Time-limit for receipt of tenders or requests to participate 26.4.2010 - 17:00
IV.3.5)	Date of dispatch of invitations to tender or to participate to selected candidates
IV.3.6)	Language(s) in which tenders or requests to participate may be drawn up English.
IV.3.7)	Minimum time frame during which the tenderer must maintain the tender Duration in month(s): 9 (from the date stated for receipt of tender)
IV.3.8)	Conditions for opening tenders Date: 6.5.2010 - 10:00 Place ENISA, Science and Technology Park of Crete, Vassilika Vouton, 700 13 Heraklion, GREECE. Persons authorised to be present at the opening of tenders Yes 1 representative of each tendering party. Tenderers wishing to attend must send a fax or e-mail at least 2 working days prior to the opening session.
	IN VI: COMPLEMENTARY INFORMATION
VI.1)	
	NO CONTRACT RELATED TO A DROJECT AND/OD RECORDANINE FINANCED BY EU FUNDS
VI.2)	CONTRACT RELATED TO A PROJECT AND/OR PROGRAMME FINANCED BY EU FUNDS No
VI.3)	
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#### VI.4) PROCEDURES FOR APPEAL

# VI.4.1) Body responsible for appeal procedures

General Court of the European Union
rue du Fort Niedergrünewald
2925 Luxembourg
LUXEMBOURG
E-mail: CFI.Registry@curia.europa.eu
Tel. +352 43 03-1
Body responsible for mediation procedures
The European Ombudsman
1 avenue du Président Robert Schuman, Post Box 403
67001 Strasbourg
FRANCE
E-mail: euro-ombudsman@europarl.europa.eu
Tel. +33 388172313

- VI.4.2) Lodging of appeals
- $\label{eq:VI.4.3} VI.4.3 \qquad \mbox{Service from which information about the lodging of appeals may be obtained}$
- VI.5) DATE OF DISPATCH OF THIS NOTICE: 10.3.2010