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**GR-Heraklion: supporting and enhancing CERTs' operational capabilities
2011/S 237-382785**

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)

European Network and Information Security Agency
PO Box 1309
Contact point(s): Procurement Officer
710 01 Heraklion
GREECE
Telephone: +30 2810391280
E-mail: procurement@enisa.europa.eu
Fax: +30 2810391410

Internet address(es):

General address of the contracting authority: <http://www.enisa.europa.eu>
Electronic access to information: <http://www.enisa.europa.eu/procurement>

Further information can be obtained from: The above mentioned contact point(s)

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from: The above mentioned contact point(s)

Tenders or requests to participate must be sent to: The above mentioned contact point(s)

I.2) Type of the contracting authority

European institution/agency or international organisation

I.3) Main activity

I.4) Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract by the contracting authority:

Supporting and enhancing CERTs' operational capabilities.

II.1.2) Type of contract and location of works, place of delivery or of performance

Services

Service category No 8: Research and development services

Main site or location of works, place of delivery or of performance: Mainly at contractor's own premises.

NUTS code GR431

II.1.3) Information about a public contract, a framework agreement or a dynamic purchasing system (DPS)

The notice involves a public contract

II.1.4) Information on framework agreement

II.1.5) Short description of the contract or purchase(s)

ENISA requires the provision of specialised services for supporting and enhancing CERTs' operational capabilities. The services required have been presented as 3 lots, with the specific requirements for each lot as follows:

a) lot 1: further definition and deployment of baseline capabilities for national/governmental CERTs.

The European Commission specified the target deadline for establishing well-functioning national/governmental CERTs in all Member States by the end of 2012. Since 2005, ENISA has supported Member States in this regard, and in 2008 the Agency started to specify baseline technical and policy recommendations of national/governmental CERTs. With this tender ENISA aims at procuring services in order to:

— assess the level of compliance with those baseline capabilities in the EU MS,
— further discuss the baseline capabilities with the CERTs; to adjust and where appropriate extend. A special emphasis will be put on good practice in national and regional cooperation;

b) lot 2: further development of capabilities to provide training and exercises for CERTs.

ENISA aims at procuring services in order to create:

— updated and extended collection of the CERT exercise material,
— report with a roadmap on how to prepare ENISA for a more (pro)active provision of training and exercises for CERTs;

c) lot 3: proactive detection of security incidents: honeypots.

ENISA aims at procuring services in order to:

— produce a good practice document on NIS early warning, situational awareness and proactive detection of incidents,
— new exercise scenario to be fed into ENISA exercise and training material.

II.1.6) Common procurement vocabulary (CPV)

73000000

II.1.7) Information about Government Procurement Agreement (GPA)

The contract is covered by the Government Procurement Agreement (GPA): no

II.1.8) Lots

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

II.1.9) Information about variants

Variants will be accepted: no

II.2) Quantity or scope of the contract

II.2.1) Total quantity or scope:

The maximum amount available for each lot is as follows:

lot 1 — 75 000 EUR;

lot 2 — 75 000 EUR;

lot 3 — 30 000 EUR.

Estimated value excluding VAT: 180 000 EUR

II.2.2) Information about options

Options: no

II.2.3) Information about renewals

This contract is subject to renewal: no

II.3) Duration of the contract or time limit for completion

Starting 1.3.2012. Completion 30.9.2012

Information about lots

Lot No: 1

Lot title: Further definition and deployment of baseline capabilities for national/governmental CERTs

- 1) **Short description**
The objective of this lot is to procure services in order to assess the level of compliance with those baseline capabilities in the EU MS and to further discuss the baseline capabilities with the CERTs; to adjust and where appropriate extend. A special emphasis will be put on good practice in national and regional cooperation.
- 2) **Common procurement vocabulary (CPV)**
73000000
- 3) **Quantity or scope**
The project is envisaged to start in March 2012 with the final deliverable to be approved by end of September 2012.
Estimated value excluding VAT: 75 000 EUR
- 4) **Indication about different date for duration of contract or starting/completion**
Starting 1.3.2012. Completion 30.9.2012
- 5) **Additional information about lots**

Lot No: 2

Lot title: Further development of capabilities to provide training and exercises for CERTs

- 1) **Short description**
With this tender ENISA aims at procuring services in order to create:
— updated and extended collection of the CERT exercise material,
— report with a roadmap on how to prepare ENISA for a more (pro)active provision of training and exercises for CERTs.
- 2) **Common procurement vocabulary (CPV)**
73000000
- 3) **Quantity or scope**
The project is envisaged to start in March 2012 with the final deliverable to be approved by end of September 2012.
Estimated value excluding VAT: 75 000 EUR
- 4) **Indication about different date for duration of contract or starting/completion**
Starting 1.3.2012. Completion 30.9.2012
- 5) **Additional information about lots**

Lot No: 3

Lot title: Proactive detection of security incidents: honeypots

- 1) **Short description**
With this tender ENISA aims at procuring services in order to:
— produce a good practice document on NIS early warning, situational awareness and proactive detection of incidents,
— new exercise scenario to be fed into ENISA exercise and training material.
- 2) **Common procurement vocabulary (CPV)**
73000000
- 3) **Quantity or scope**

The project is envisaged to start in March 2012 with the final deliverable to be approved by end of September 2012.

Estimated value excluding VAT: 30 000 EUR

4) **Indication about different date for duration of contract or starting/completion**

Starting 1.3.2012. Completion 30.9.2012

5) **Additional information about lots**

Section III: Legal, economic, financial and technical information

III.1) **Conditions relating to the contract**

III.1.1) **Deposits and guarantees required:**

As stated in the tender documentation.

III.1.2) **Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them:**

As stated in the tender documentation.

III.1.3) **Legal form to be taken by the group of economic operators to whom the contract is to be awarded:**

As stated in the tender documentation.

III.1.4) **Other particular conditions**

The performance of the contract is subject to particular conditions: no

III.2) **Conditions for participation**

III.2.1) **Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers**

Information and formalities necessary for evaluating if the requirements are met: As stated in the tender documentation.

III.2.2) **Economic and financial ability**

Information and formalities necessary for evaluating if the requirements are met: As stated in the tender documentation.

III.2.3) **Technical capacity**

Information and formalities necessary for evaluating if the requirements are met:
As stated in the tender documentation.

III.2.4) **Information about reserved contracts**

III.3) **Conditions specific to services contracts**

III.3.1) **Information about a particular profession**

Execution of the service is reserved to a particular profession: no

III.3.2) **Staff responsible for the execution of the service**

Legal persons should indicate the names and professional qualifications of the staff responsible for the execution of the service: yes

Section IV: Procedure

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Open

IV.1.2) **Limitations on the number of operators who will be invited to tender or to participate**

IV.1.3) **Reduction of the number of operators during the negotiation or dialogue**

IV.2) **Award criteria**

IV.2.1) **Award criteria**

The most economically advantageous tender in terms of the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document

IV.2.2) **Information about electronic auction**

An electronic auction will be used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority:**

ENISA P/26/11/TCD.

IV.3.2) **Previous publication(s) concerning the same contract**

no

IV.3.3) **Conditions for obtaining specifications and additional documents or descriptive document**

Time limit for receipt of requests for documents or for accessing documents: 11.1.2012 - 17:00

Payable documents: no

IV.3.4) **Time limit for receipt of tenders or requests to participate**

17.1.2012 - 17:00

IV.3.5) **Date of dispatch of invitations to tender or to participate to selected candidates**

IV.3.6) **Language(s) in which tenders or requests to participate may be drawn up**

English.

IV.3.7) **Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 9 (from the date stated for receipt of tender)

IV.3.8) **Conditions for opening tenders**

Date: 27.1.2012 - 10:00

Place:

ENISA, Science and Technology Park of Crete, Vassilika Vouton, 700 13 Heraklion, GREECE.

Persons authorised to be present at the opening of tenders: yes

Additional information about authorised persons and opening procedure: 1 representative of each tendering party. Tenderers wishing to attend must send a fax or e-mail at least 2 working days prior to the opening session.

Section VI: Complementary information

VI.1) **Information about recurrence**

This is a recurrent procurement: no

VI.2) **Information about European Union funds**

The contract is related to a project and/or programme financed by European Union funds: no

VI.3) **Additional information**

VI.4) **Procedures for appeal**

VI.4.1) **Body responsible for appeal procedures**

General Court of the European Union

rue du Fort Niedergrünwald

2925 Luxembourg

LUXEMBOURG

E-mail: cfi.registry@curia.europa.eu

Telephone: +352 4303-1

Body responsible for mediation procedures

The European Ombudsman

1 avenue du Président Robert Schuman, PO Box 403

67001 Strasbourg

FRANCE

E-mail: euro-ombudsman@europarl.europa.eu

Telephone: +33 388172313

VI.4.2) **Lodging of appeals**

VI.4.3) **Service from which information about the lodging of appeals may be obtained**

VI.5) **Date of dispatch of this notice:**

29.11.2011