

Artificial Intelligence – An opportunity for the EU cyber crisis management

Privacy and trust issues in Artificial Intelligence

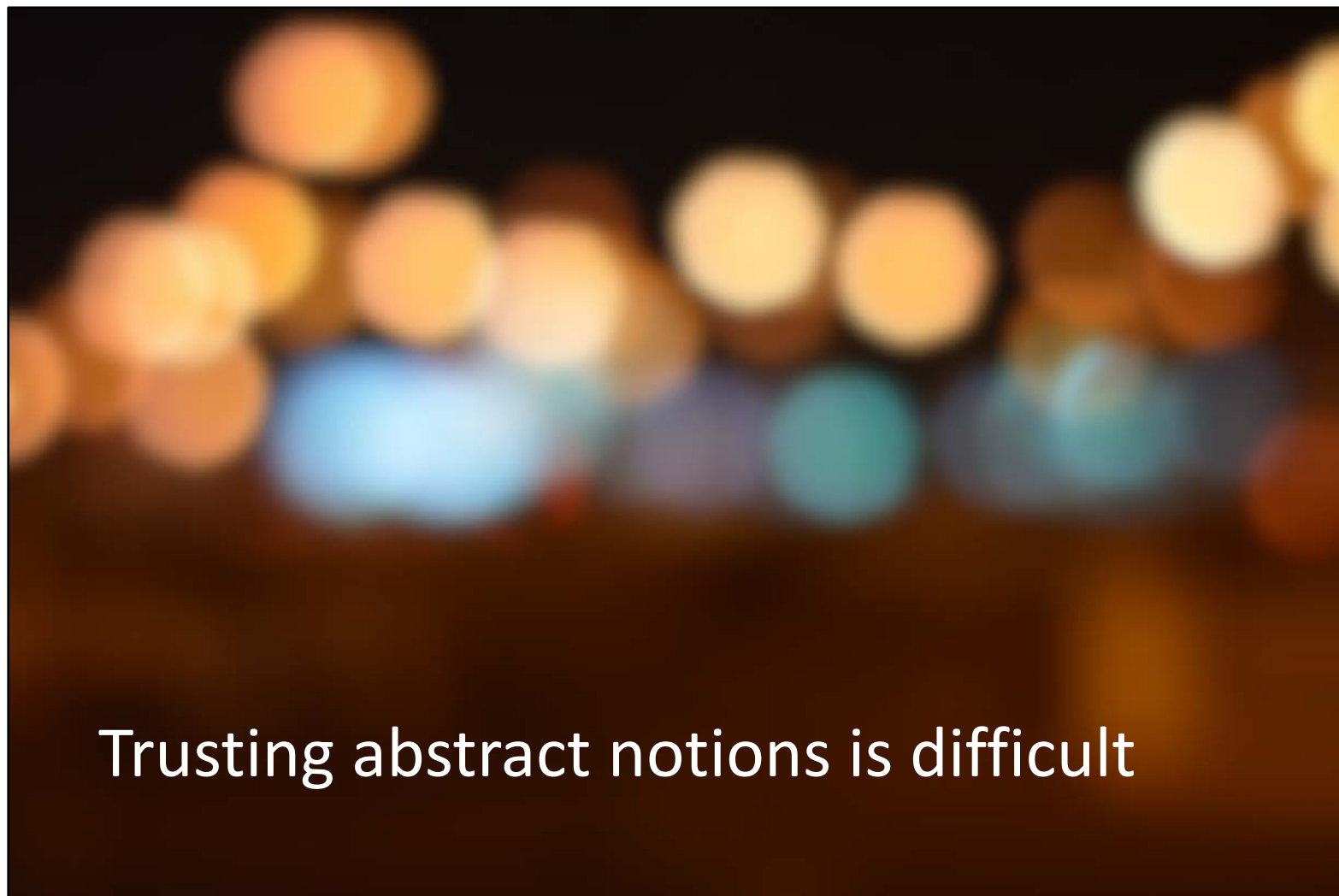
ENISA

Athens, Greece

Bio

- Ph.D. in Public Communication and Technology (2014)
- Sr. Lecturer in Communication Design at Linköping University, Sweden
- Research: **Privacy and ethics in e-health, IoT, surveillance**





Trusting abstract notions is difficult

Image: <https://preview.tinyurl.com/y622f3sh>

Trust expectations and conflict



Image: <https://goo.gl/1VQUQt>

Common perceptions of AI



Image: <https://preview.tinyurl.com/y4ykthu4>

Are we making the benefits of AI clear?



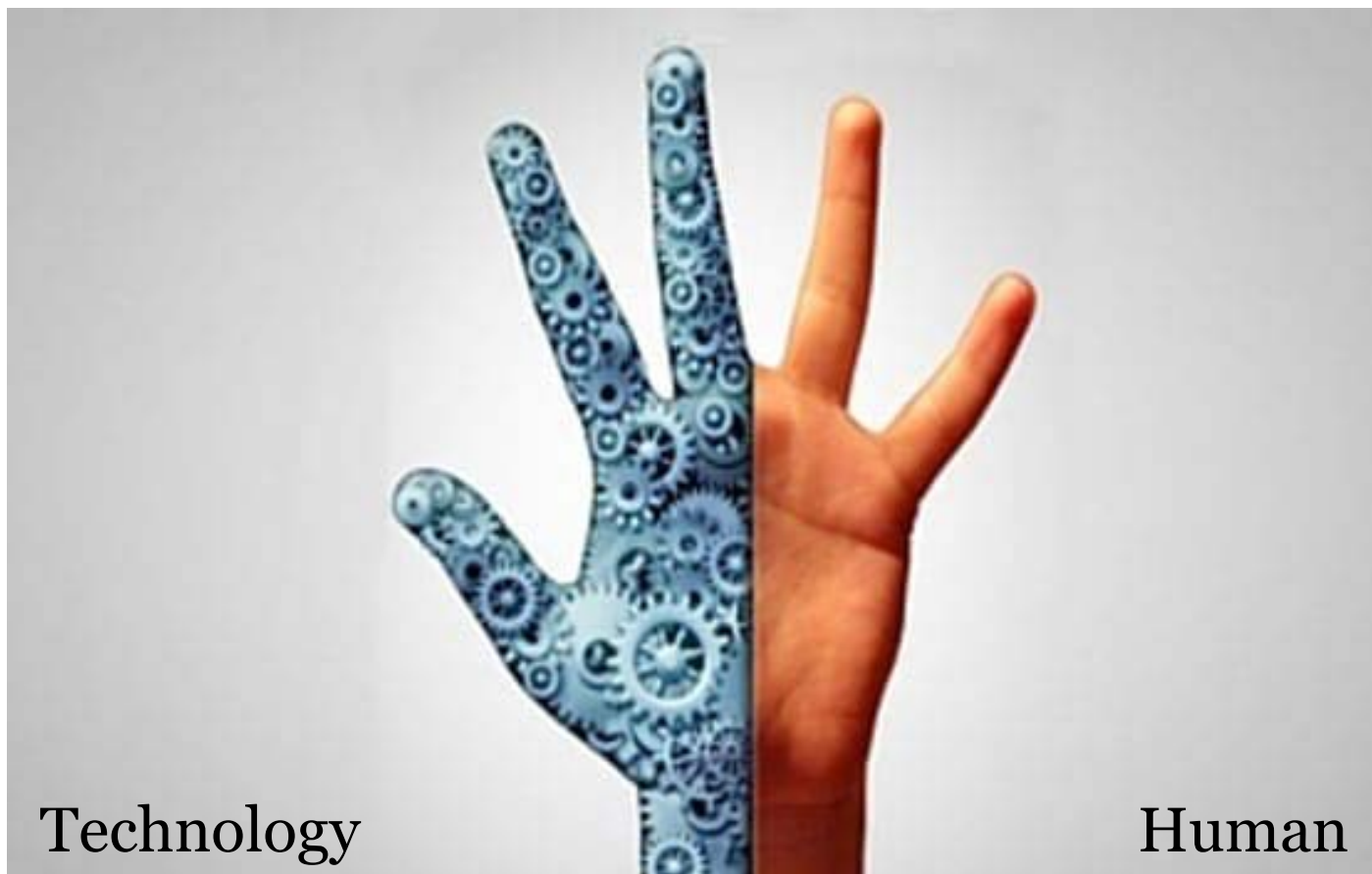


Image: <https://preview.tinyurl.com/y6yysbec>



Privacy should be your **nightmare**

Image: <https://goo.gl/ehFzBo>

Personal data: Risks of (re) identification



Image: <https://goo.gl/AuXWgH>

Citizens as **OUTCASTS**



Image: <https://goo.gl/k98uXr>



Handling citizen data is messy

Image: <https://goo.gl/CJdYqo>

Citizen
inability to
remain
anonymous
or maintain
privacy



Image: <https://goo.gl/BaZ4QT>

Hacked biometrics: no password to change

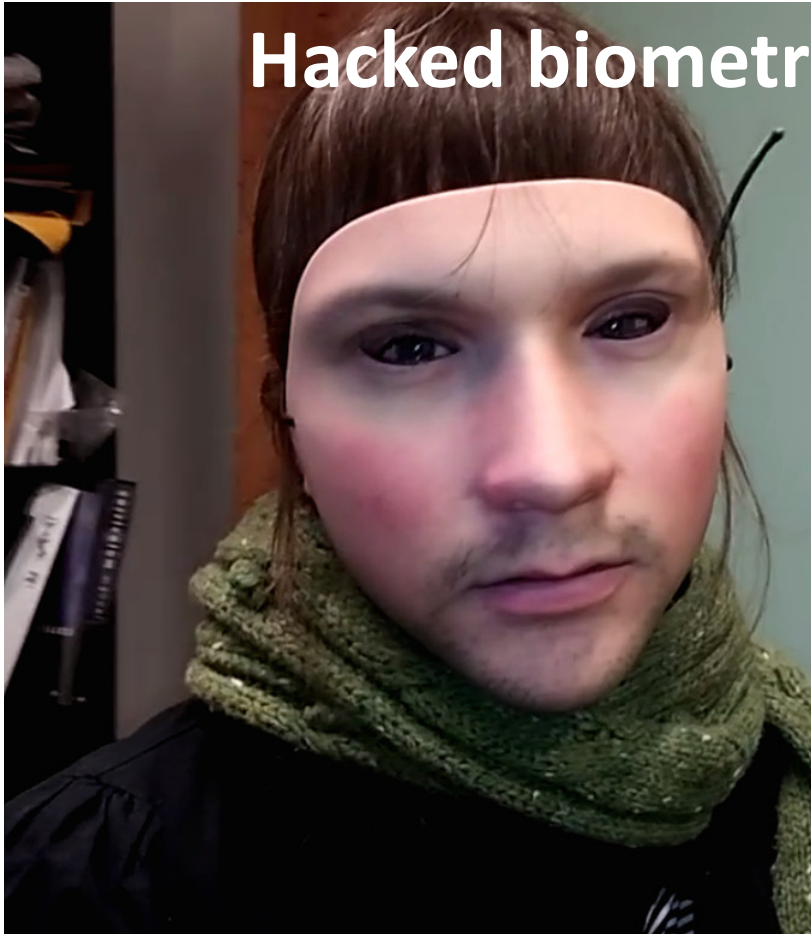
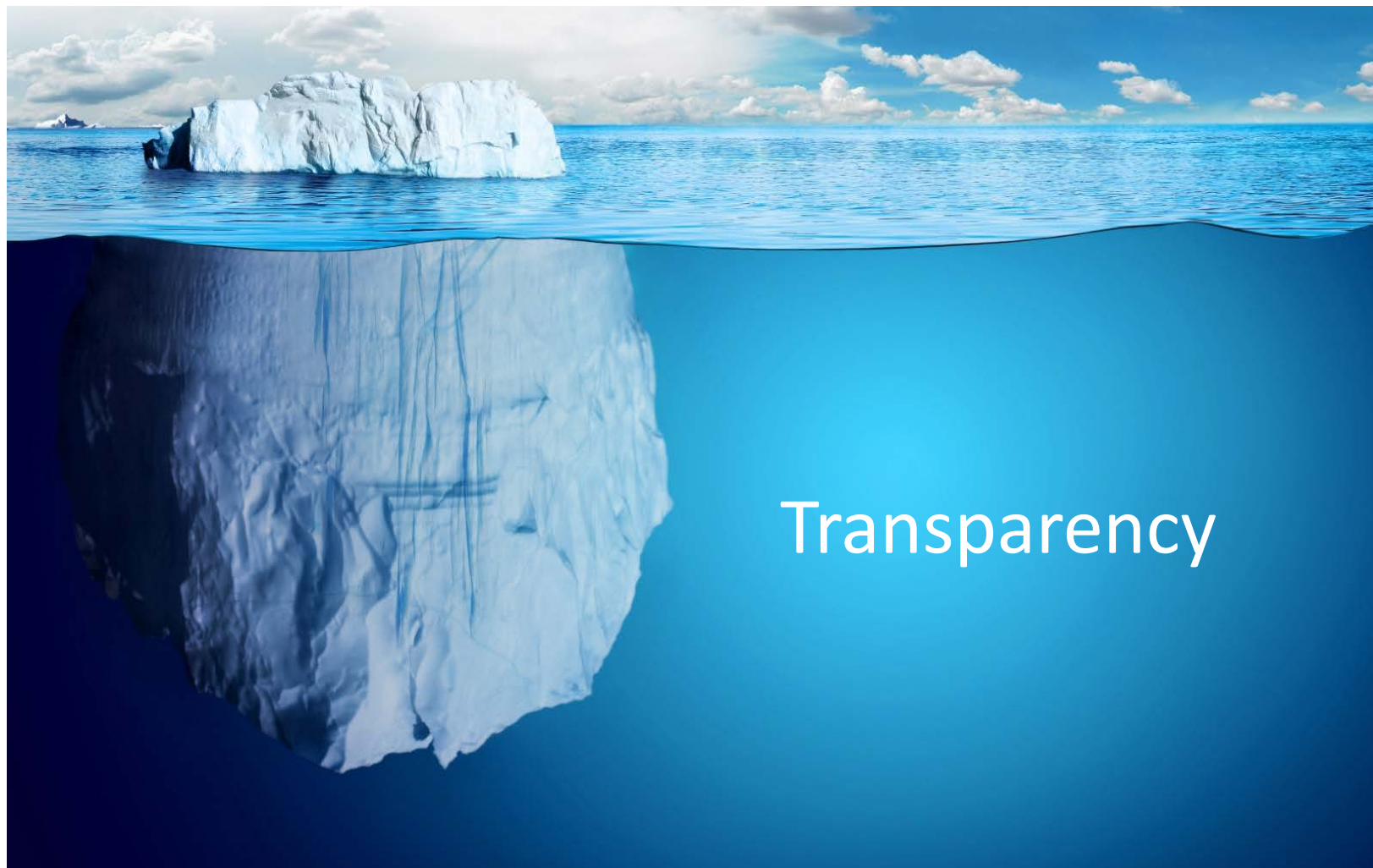


Image: <https://goo.gl/aQHdHo>

A screenshot of a web form titled "Change Password". The form has a light gray background and a white border. It contains three input fields: "Current Password" with a "Forgot password?" link to its right, "New password (4-60 characters)", and "Confirm new password". Below the fields is a checkbox labeled "Require all devices to sign in again with new password." which is checked. At the bottom are two buttons: a blue "Save" button and a gray "Cancel" button.

Image: <https://goo.gl/ng2BCd>



Transparency

Image: <https://preview.tinyurl.com/y5lmw2wn>

Policy Recommendations

I M P R O V E

Image: <https://goo.gl/BA9r6W>



TRUST cannot be built overnight

Image: <https://preview.tinyurl.com/yytw7sv9>

Artificial Intelligence – An opportunity for the EU cyber crisis management

Privacy and trust issues in Artificial Intelligence

ENISA

Athens, Greece