The Big Challenge: Building Trust while favouring Openness

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Luigi Romano luigi.romano@uniparthenope.it







Excerpts from ENISA study recommendations [1]

- Recommendation 1: Improved and innovative trust models. Currently, most commercial systems operate with implicit trust from their operators only ... These trust models need to be augmented to enable end-to-end verifiable trustworthiness of ICT systems ...
- Recommendation 3: Deeper study of good practices currently used in various industry segments and in government procurement. Good practices in supply chain management, which are already deployed by the industry ...
- Recommendation 7: ... There is an opportunity for industry and academia to study balanced approaches for addressing policy needs in the area of ICT supply chains on a global scale, based on the examples of good practices available from a range of use cases ...





Objectives of this talk

- Present a (purposely) un-balanced analysis of pros and cons of the Open Source and Closed Source software development models (and related Supply Chain)
- Provide evidence that there is a strong business case for Open Source Software (OSS) adoption, and thus an equally strong motivation for chasing Supply Chain Integrity (SCI) trust models that are rigorous, while still favour openness
- Stimulate discussion, in an attempt to define a strategy for effective research, to be done jointly by industry and academia, towards the development of such improved trust models
- Make proposals for immediate action points to extend the network of experimenters willing to participate in the ENISA Cyber Exercises upcoming campaign on SCI integrity





Side Note

Focus of talk is on software,

but claims also hold (with minor differences) for hardware ...



... and it will be even more so in the future





Two alternative approaches

Closed Source:

- 1. Quality assurance
- 2. Quality control



Open Source [2]:

- 1. "Release early and release often"
- 2. "Given enough eyeballs all bugs are shallow"







Closed Source vs Open Source [3] [11]



Table l

Quality management in open source and closed-source software development

Closed source	Open source
Well-defined development methodology	Development methodology often not defined or documented
Extensive project documentation	Little project documentation
Formal, structured testing and quality assurance methodology	Unstructured and informal testing and quality assurance methodology
Analysts define requirements	Programmers define requirements
Formal risk assessment process—monitored and managed throughout project	No formal risk assessment process
Measurable goals used throughout project	Few measurable goals
Defect discovery from black-box testing as early as possible	Defect discovery from black-box testing late in the process
Empirical evidence regarding quality used routinely to aid decision making	Empirical evidence regarding quality isn't collected
Team members are assigned work	Team members choose work
Formal design phase is carried out and signed off before programming starts	Projects often go straight to programming
Much effort put into project planning and scheduling	Little project planning or scheduling

•Less confusion for customers

- Unified experience
- More profitable

•Larger Developer Support •Customizable

•Extended Community Support





"Every good work of software starts by scratching a developer's personal itch" [11]

- Success stories from **direct experience**:
 - Linux, Apache, Mozilla, Perl, OpenOffice, ...
- **Experimental evidence** of success stories:
 - Quality of 100 applications developed for Linux, measured using a commercial software measurement tool [4]
 - They found that the quality of code produced by open source is in most cases comparable to what is expected by an industrial standard [4] (or even better than that [12])





Open Source in the Public Administration

- The diffusion of OSS is constantly growing in the Public European scenario [6]
- "Nearly half of European local government bodies are using open source software while nearly a third don't know that they are using open source at all " [7]
- Public Administration authorities , in many countries, are actively promoting the adoption of OSS solutions [8]







- People trust Open Source
- People trust Open Source despite the absence of a (well defined) trust model in the Open Source supply chain
- Surprisingly enough, combined expertise of an unlimited number of programmers and users results in an unstructured yet trustworthy Supply Chain, whose integrity level is comparable to the one achieved by the traditional closed model
- Additionally, Quality is receiving more and more attention in the Open Source community [5]
- All in all, Open Source Software (OSS) principles are a value that we cannot throw away





Proposal for Cyber Exercises on SCI integrity

- Cooperative research to be done jointly by industry and academia – aiming at developing SCI trust models that are:
 - Rigorous enough to guarantee quality
 - Flexible enough to accommodate openness
- Issues that should be addressed (non exhaustive list):
 - Implementing integrity assessment mechanisms for all phases of the product lifetime (including operation) → this implies support for dynamic assessment techniques
 - Ability of attracting volunteer programmers, and having them coexist with paid programmers
 - Encouraging innovation and creativity, while retaining control of the overall process
 - Handling deadlines, while respecting freedom and self-organization





Expression of Interest in Cyber Exercises - SERIT

- SERIT (Security Research in ITaly) is the technological platform for national security jointly promoted by the National Research Council (CNR) and Finmeccanica [9]
- It currently includes 250+ companies and research institutions involved in security research
- SERIT is willing to participate in the Cyber Exercises that will be organised by ENISA on the subject of Supply Chain Integrity
- SERIT contacts for this activity:
 - Platform Co-chairs: Cristina Leone and Fabio Martinelli
 - Cyber Security Chair: Luigi Romano





Expression of Interest in Cyber Exercises -MASSIF

- MASSIF (MAnagement of Security information and events in Service InFrastructures), FP7-ICT-2009-5 (ICT-2009.1.4 (b): Trustworthy Service Infrastructures)
- MASSIF has developed an advanced Security Information and Event Management (SIEM) solution (more info at: http://www.massif-project.eu/)
- MASSIF partner CINI is willing to make MASSIF Generic Event Translation (GET) framework and MASSIF Resilient Event Storage (RES) facility available for the experiments
- MASSIF Contact for this activity:
 - CINI PI: Luigi Romano







Expression of Interest in Cyber Exercises -SAWSOC

- SAWSOC (Situation AWare Security Operations Center) -Starting: November 1, 2013
- FP7 SEC 2012 (Topic SEC-2012.2.5-1 Convergence of physical and cyber security – Capability Project)
- SAWSOC aims at bringing a significant advancement in the convergence of physical and logical security
 - Convergence: effective cooperation (i.e. a coordinated and resultsoriented effort to work together) among previously disjointed functions
- SAWSOC is willing to contribute to the Cyber Exercises
- SAWSOC Contact for this activity:
 - SAWSOC Technical Coordinator: Luigi Romano







References and pointers to additional info – 1/2

- [1] "Supply Chain Integrity An overview of the ICT supply chain risks and challenges, and vision for the way forward", ENISA, 2012
- [2] book : http://shop.oreilly.com/product/9780596001087.do
- [3] Aberdour, M. "Achieving Quality in Open Source Software", IEEE Software, vol. 24, no. 1, pp. 58-64, January/February, 2007
- [4] L. Angelis et al., "Code Quality Analysis in Open Source Software Development", C Information Systems J., vol. 12, no. 1, 2002, pp. 43–60
- [5] http://www.opensourcetesting.org/
- [6] European Commission (EC). (2006). i2010 eGovernment Action Plan:Accelerating eGovernment in Europe for the Benefit of All, -COM(2006)173 Final Report, retrieved 3 February 2009 from http://ec.europa.eu/information_society/newsroom/cf/itemshortdetail.cfm ?item_id=3140





References and pointers to additional info – 2/2

- [7] The Register. Open Source Taking Over in Europe, available at: http://www.theregister.co.uk/2005/10/21/opensource_government
- [8] "Linee guida per l'inserimento ed il riuso di programmi informatici o parti di essi pubblicati nella "banca dati dei programmi informatici riutilizzabili" di digitpa", available at: http://www.digitpa.gov.it/riuso-delsoftware
- [9] SERIT platform Web Site, <u>http://www.piattaformaserit.it/</u>
- [10] MASSIF project Web Site, http://www.massif-project.eu/
- [11] http://info.nsiserv.com/network-support-computer-services-CT/bid/29956/Comparison-between-open-source-and-closed-sourcesoftware
- [12] http://www.coverity.com/company/press-releases/read/annualcoverity-scan-report-finds-open-source-and-proprietary-software-qualitybetter-than-industry-average-for-second-consecutive-year





Contact Info

Luigi Romano

luigi.romano@uniparthenope.it prof.luigi.romano@gmail.com Cell: +39-333-3016817 Tel: +39-081-5476700



Fault and Intrusion Tolerant NEtworked SystemS

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