



RECORD NO: 9

RESILIENCE PORTAL

Record 9 of processing operation “Resilience Portal”

Date of last update	11/3/24
Name and contact details of controller	ENISA, Policy Development and Implementation Unit (PDI), resilience [at] enisa.europa.eu
Name and contact details of DPO	Dataprotection [at] enisa.europa.eu
Name and contact details of Joint Controller	N/A
Name and contact details of processor	Bilbomatica: contactor, based in Spain, responsible for web development MS Azure under EC FW for web hosting
Purpose of the processing	Facilitate information sharing between ENISA and relevant stakeholders and working groups (e.g. upload minutes of meetings, application forms for expert groups, etc.). To this end, users of the resilience portal (e.g. ENISA staff or external participants in ENISA's working groups) need to have specific user accounts.
Description of data subjects	Users of the resilience portal, such as staff members involved in the projects, as well as external participants in working groups and related projects (from MS and EU Institutions, academia, regulatory authorities, security experts, etc.).
Description of data categories	User account information of the resilience portal may contain first name, last name, job title, organisation, country, professional e-mail address, phone number, online status, user name IP address and last login date. User actions and documents uploaded in the Resilience portal may contain first name, last name, job title, organisation, country, professional e-mail address, photos
Time limits (for the erasure of data)	Personal data related to the user account will be kept as long as users of the resilience portal maintain their accounts. Accounts are deleted upon request of the account holder or when users are no longer members of the specific group. IP addresses of logged in users collected for security reasons of the portal will be stored for up to 1 year. Actions related to documents and documents are deleted upon termination of the group activities or upon duly justified requests.
Data recipients	Designated ENISA staff involved in working groups and/or the general maintenance of the Resilience portal, designated staff of the ENISA's processors.
Transfers to third countries	N/A
Security measures - General description	Security policy of the general ENISA website
Privacy statement	Available on intranet and for all members of Resilience portal.





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