



ENISA CYCLONE [CYBER CRISIS LIAISON NETWORK] PLATFORM

Record of processing activity

Title	ENISA CyCLONe [Cyber Crisis Liaison Network] Platform
Name and contact details of controller	ENISA Operational Cooperation Unit, cyclone@enisa.europa.eu
Name and contact details of DPO	dataprotection@enisa.europa.eu
Name and contact details of Joint Controller	Note that EU-login (ECAS account), used for identification/authentication to the platform, is provided by European Commission (DIGIT) directly (who acts as data controller to this end). Contact: DIGIT-CIRCABC-SUPPORT@ec.europa.eu For further information, see: https://ec.europa.eu/dpo-register/detail/DPR-EC-03187
Name and contact details of processor	Contractors involved in the overall management and operation of CyCLONe portal;EaudeWeb: web hosting contractor based in Romania responsible for web development and administration. Contact: office@eaudeweb.ro . For further information, see: https://www.eaudeweb.ro/
Purpose of the processing	The purpose of this processing operation is to: Facilitate ENISA's management of the CyCLONe group (management of contact points and communication, meetings organisation, sharing of documents, etc.). CyCLONe (Cyber Crisis Liaison Network), officially launched on the 29th of September 2020, is a network responsible for cross-border cooperation with respect to large-scale cyber incident and crisis management as well as liaison with the relevant national authorities. If necessary, to accommodate national cyber crisis management ecosystem, MS may appoint more than one single CyCLO, while ensuring single consolidated national inputs to the activities
Description of data subjects	Users are Cyber Crisis Liaison Officers (CYCLO) from each of the Member States Cyber Security Authority. Users are given one of the two roles: Editors for CyCLO, Administrators (ENISA and Contractor) .
Description of data categories	The following personal data are collected for all users of the platform: 1. Contact data: name, surname, e-mail, username and password. These data are necessary for establishing a user's account in the CyCLOne platform. 2. Platform logging and monitoring data: IP address and last user login. For EU-Login (ECAS), please see relevant EC DIGIT record: https://ec.europa.eu/dpo-register/detail/DPR-EC-03187
Time limits (for the erasure of data)	Personal data are kept as long as a user remains active in the portal. Personal data can be removed from the platform either by ENISA or by the user requesting the removal of his/her data. Back-ups are retained for 4 weeks and then rotated.





	For EU-Login (ECAS), personal data are retained according to the European Commission's policy, please see at: https://ec.europa.eu/dpo-register/detail/DPR-EC-03187
Data recipients	Designated ENISA staff involved in CyClONE activities (ENISA SAT); Designated staff of ENISA contractors (Portal developers- Eau de Web); Designated staff of the European Commission DG DIGIT (for managing the Eu-Login).
Transfers to third countries	N/A
Security measures - General description	Application level: Support contract with external contractor for patching, updating and monitoring. Infrastructure (up to OS level): Security measures performed by ENISA IT Staff as per ENISA IT policies.
Privacy statement	A data protection statement is available for the Cyclone users.

