

ENISA QCC PLATFORM [QUADRILATERAL CYBER COOPERATION]

Record of processing activity	
Title	ENISA QCC Platform [Quadrilateral Cyber Cooperation]
Name and contact details of controller	ENISA Operational Cooperation Unit
Name and contact details of DPO	dataprotection@enisa.europa.eu
Name and contact details of Joint Controller	N/A. Note that EU-login (ECAS account), used for identification/authentication to the platform, is provided by European Commission (DIGIT) directly (who acts as data controller to this end). Contact: DIGIT-CIRCABC-SUPPORT@ec.europa.eu For further information, see: https://ec.europa.eu/dpo-register/detail/DPR-EC-03187
Name and contact details of processor	Contractors involved in the overall management and operation of QCC portal (under specific contractual clauses with ENISA). Eau de Web: web hosting contractor based in Romania responsible for web development and administration. Contact: office@eaudeweb.ro . For further information, see: https://www.eaudeweb.ro/
Purpose of the processing	The purpose of this processing operation is to: Facilitate the management of the MOUs group activities (meetings organisation, sharing of documents). On 2018 the European Union Agency for Cybersecurity (ENISA), the European Defence Agency (EDA), the European Cybercrime Centre (EC3) and the Computer Emergency Response Team for the EU Institutions, Agencies and Bodies (CERT-EU) signed a Memorandum of Understanding (MoU) to establish a cooperation framework between their organisations. In 2019, quadrilateral cooperation was further enhanced with various activities, regular exchanges on topical cybersecurity aspects and participation in respective events of interest. One of those activities was the creation of a portal for collaboration between the 4 agencies hosted by ENISA.
Description of data subjects	Designated staff of the 4 Agencies participating in the QCC MoU. Designated staff of ENISA's contractor.
Description of data categories	Users are given one of the two roles: Editors, Administrators (ENISA and Contractor only). The following personal data are collected for all users of the platform: 1. Contact data: name, surname, e-mail, username and password. These data are necessary for establishing a user's account in the QCC platform. 2. Platform logging and monitoring data: IP address and last user login. For EU-Login (ECAS), please see relevant EC DIGIT record: https://ec.europa.eu/dpo-register/detail/DPR-EC-03187 For the platform, the processor (Eaudeweb) has set up an OS/Server monitoring. The Apache web server set in front of the portal stores the IPs in the request logs. These logs are "rotated" (backed up in a separate file, while the main log is emptied) each week and the current configuration keeps 4 weeks of log backups.





	Inside the portal, the last user login time is shown in the Members tab and several user login times are kept until the website is restarted.
Time limits (for the erasure of data)	<p>Personal data are kept as long as a user remains active in the portal. Personal data can be removed from the platform either by ENISA or by the user requesting the removal of his/her data.</p> <p>Back-ups are retained for 4 weeks and then rotated.</p> <p>For EU-Login (ECAS), personal data are retained according to the European Commission's policy, please see at: https://ec.europa.eu/dpo-register/detail/DPR-EC-03187</p>
Data recipients	Designated ENISA staff involved in QCC activities (ENISA Infohub); Designated staff of ENISA contractors (Portal developers- Eau de Web); Designated staff of the European Commission DG DIGIT (for managing the Eu-Login).
Transfers to third countries	N/A
Security measures - General description	<p>Application level: Support contract with external contractor for patching, updating and monitoring.</p> <p>Infrastructure (up to OS level: Security measures performed by ENISA IT Staff as per ENISA IT policies)</p>
Privacy statement	Data protection notice communicated to the users of the platform.

