

# ENISA CYBER SECURITY TRAINING

## Record of processing activity

Title	ENISA Cyber Security Training
Name and contact details of controller	ENISA, Core Operations Department (CSIRT Relations Team), csirt-relations@enisa.europa.eu
Name and contact details of DPO	dataprotection@enisa.europa.eu
Name and contact details of Joint Controller	N/A
Name and contact details of processor	Provider of Cloud infrastructure supporting the trainings (for some trainings only): Microsoft Azure and Amazon Web Services (IaaS), used under SLA between ENISA and European Commission DG DIGIT for the Cloud II Framework Contract (DIGIT-00786-00).
Purpose of the processing	ENISA provides cybersecurity training to interested parties. Personal data of the participants to the training are collected upon registration in order to provide good quality trainings and to prepare the required documentations (certificates of attendance, registration sheets, etc.). When using the cloud-based training platform, the training participants also need to create a user account, so as to be able to access and further use the platform.
Description of data subjects	ENISA stakeholders from EU Member States (public and private organisations) who attend the training courses.
Description of data categories	Personal data which is required for the management of training events. Such data includes name, surname, business function, affiliation, sector, country, phone number, mobile number and e-mail address.  In addition, basic information for user account creation and management is required to provide access and use (of training participants) to cloud-based training platform.
Time limits (for the erasure of data)	Five years after the end of the training course, in order to provide an overview of the trainees for auditing purposes.
Data recipients	ENISA designated staff only and designated staff of data processors. Data cannot be disclosed to any third party for any reason without the prior consent of a user.
Transfers to third countries	Regarding the cloud-based training platform: personal data of training participants (user accounts) are located in Microsoft Azure datacentres within EU. Personal data of ENISA staff (admins) are located in Microsoft Azure and AWS datacentres within EU. Limited necessary transfers of personal data may take place to Microsoft or AWS in US or other third countries, as required for the service provision, e.g. technical support. Transfers are performed on the basis of safeguards put in place by EC DG DIGIT with the service providers- under relevant Cloud II DG DIGIT Framework Contract.
Security measures - General description	General security policy and technical/organisational measures applicable to ENISA's internal IT systems and ENISA's website.

Security measures of AWS and Microsoft Azure platforms (IaaS services), as covered under the Cloud II DG DIGIT Framework Contract.	
Privacy statement	Provided to data subjects upon registration to trainings.

