

Looking ahead:

ENISA will continue to developing its position as the EU's Centre of Expertise in NIS.

The Agency's Work Programme for 2009 details its operational activities and budget (€7.93m), and is focused on three Multi-annual Thematic Programmes (MTPs) – taking it through 2009 and into the years beyond:

• Improving resilience in European e-Communication networks (MTP 1)

- Stocktaking and analysis of:
 - Relevant legal and regulatory measures
 - Measures deployed by operators, e.g., in outsourced IT infrastructures, business continuity plans and IT continuity
 - Existing technologies which enhance NIS security

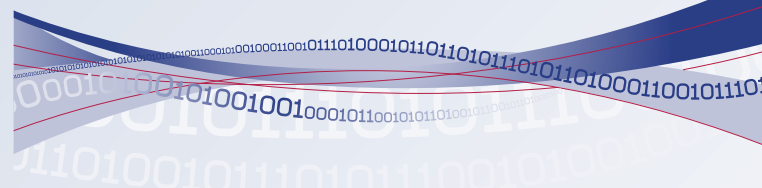
• Developing and maintaining co-operation models (MTP 2)

- Providing a platform for co-operation within the awareness raising community
- Providing circles of security competence and mechanisms for the sharing of examples of good practice within CERT communities
- Encouraging a faster take-up of interoperable eIDs in Europe
- Operating a European NIS good practice brokerage

• Identifying emerging risks for creating trust and confidence (MTP 3)

The Agency will examine the feasibility of a Europe-wide system for the evaluation of emerging risks. This will primarily contribute to stakeholders' trust and confidence but should also provide decision-makers in Europe and beyond with valuable pointers to future developments and NIS requirements.

- Establishing a framework for assessing and discussing emerging risks
- Publishing ENISA Position Papers, which identify specific problems in NIS and suggest solutions.



PO Box 1309, 710 01, Heraklion, Crete, Greece
Tel: +30 2810 39 12 80 Fax: 30 2810 39 14 10
E-mail: info@enisa.europa.eu www.enisa.europa.eu

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NIS is people



Networks, people and technology

In the 21st century, we take for granted innovations such as mobile phones, personal computers, on-line banking, e-health and e-commerce. The Internet has become indispensable for individuals at work, at home and in doing business. Network and Information Security (NIS) is therefore crucial for businesses and home-users alike.

NIS – for Europe's economy

Communication networks and information systems are critical for the European digital economy – both today and increasingly for tomorrow. There are millions of e-mails and transactions every day. As networks grow more complex, they also become more vulnerable. Security breaches can generate substantial economic damage. ENISA is the response of the European Union (EU) to NIS challenges, especially as they affect the EU's economy.



Expertise and Excellence in NIS

ENISA's role is to be an expert body in and a Centre of Expertise for **Network and Information Security (NIS)**.

Its mission is to enhance the level of NIS in Europe by:

- Giving **independent, expert advice** to the EU and its Member States
- Promoting **good practices** in, for example, **risk assessment and risk management, awareness raising, and how to respond to computer security incidents**

ENISA has published a number of reports and studies on, among many others, security of USB drives, printers, spam, social networking, botnets, standards, risk assessment, risk management, business continuity, 'the digital fire brigades', i.e., Computer Emergency Response Teams (CERTs), how to obtain the CEO's support for awareness raising, and a study on the European Information Sharing and Alert System (EISAS) for SMEs and citizens. ENISA is also co-organising conferences, running workshops, producing the *ENISA Quarterly Review* to encourage NIS debate, and publishing Position Papers. In this tangible way, ENISA is fulfilling its tasks, to the benefit of all Europeans.

ENISA as a focal point for NIS industry

ENISA is in close touch with the NIS industry. Indeed the industry is represented on the Agency's Management Board.

In addition, the **Permanent Stakeholders' Group (PSG)**, with its 30 leading NIS experts, represents NIS stakeholders from the ICT industry, consumer groups and academia. The PSG members are appointed *ad personam*, based on their personal merits, and they advise the Executive Director of ENISA on NIS trends and provide input to the Agency's Work Programmes.

Bridging the gap: ENISA as a broker in NIS

ENISA is **bridging the gap** between industry and governments, acting as a knowledge **broker** of information and good practices for EU Member States.

ENISA is uniquely positioned to be a 'match-maker' of knowledge, because of its comprehensive overview of the NIS situation within the EU. In the international context, ENISA is the European spokesman on good practice in NIS to the outside world.

NIS is people NIS is people NIS is people NIS is people NIS is people NIS is people NIS is people NIS is people NIS is people NIS is people

